



# **CMPD Community Survey**

**Data Tabulations  
June, 2014**

Prepared By  
Nancy Burnap, Ph.D. &  
Research Strategies, Inc.

2014 CMPD Community Survey

Q1. Gender

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Male        | 48%        | 100%   |            | 56%   | 48%   | 40% | 50%            | 34%       | 68%  | 45% | 43%        | 59%        | 52%                | 44% | 51% | 48% | 48%  | 52% | 48% | 41% |
| Female      | 52%        |        | 100%       | 44%   | 52%   | 60% | 50%            | 66%       | 32%  | 55% | 57%        | 41%        | 48%                | 56% | 49% | 52% | 52%  | 48% | 52% | 59% |

Q2. Do you live in Mecklenburg County?

|             | To-<br>tal | Gender |            | Age   |       |      | Race/Ethnicity |           |      |      | Income     |            | CMPD Service Areas |      |      |      | Area of Residence in Charlotte-Mecklenburg |      |      |      |
|-------------|------------|--------|------------|-------|-------|------|----------------|-----------|------|------|------------|------------|--------------------|------|------|------|--|------|------|------|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+  | Wh             | Afr<br>Am | Hisp | Oth  | <<br>\$60k | \$60k<br>+ | NE                 | NW   | SW   | SE   | N  | E    | S    | W    |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189  | 318            | 209       | 87   | 20   | 299        | 228        | 94                 | 179  | 57   | 242  | 174  | 161  | 188  | 129  |
| Yes         | 100%       | 100%   | 100%       | 100%  | 100%  | 100% | 100%           | 100%      | 100% | 100% | 100%       | 100%       | 100%               | 100% | 100% | 100% | 100%                                       | 100% | 100% | 100% |

Q3. Do you ...?

|  | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |      | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|--|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|  |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth  | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS  | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20   | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Charlotte  | 96%        | 94%    | 97%        | 94%   | 96%   | 96% | 93%            | 99%       | 97%  | 100% | 96%        | 96%        | 99%                | 92% | 98% | 96% | 93%  | 96% | 98% | 95% |
| Somewhere else<br>in a non-<br>incorporated area<br>of Mecklenburg<br>County | 4%         | 6%     | 3%         | 6%    | 4%    | 4%  | 7%             | 1%        | 3%   |      | 4%         | 4%         | 1%                 | 8%  | 2%  | 4%  | 7%   | 4%  | 2%  | 5%  |

2014 CMPD Community Survey

Q4. What is the zip code for your home address?

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| 28269       | 8%         | 7%     | 8%         | 7%    | 9%    | 6%  | 7%             | 5%        | 16%  | 5%  | 8%         | 8%         |                    | 27% |     |     | 28%  |     |     |     |
| 28215       | 7%         | 6%     | 8%         | 7%    | 6%    | 9%  | 5%             | 13%       | 3%   | 5%  | 6%         | 7%         |                    |     |     | 20% |  | 30% |     |     |
| 28205       | 7%         | 9%     | 5%         | 5%    | 8%    | 8%  | 6%             | 4%        | 20%  |     | 7%         | 7%         | 49%                |     |     |     |  | 29% |     |     |
| 28210       | 6%         | 6%     | 6%         | 6%    | 7%    | 6%  | 10%            | 2%        | 6%   |     | 6%         | 6%         |                    |     |     | 17% |  |     | 22% |     |
| 28216       | 6%         | 6%     | 6%         | 10%   | 3%    | 7%  | 4%             | 10%       | 1%   | 15% | 8%         | 4%         |                    | 21% |     |     | 22%  |     |     |     |
| 28208       | 6%         | 4%     | 8%         | 6%    | 4%    | 7%  | 2%             | 15%       | 1%   |     | 10%        | 1%         |                    | 21% |     |     |  |     | 29% |     |
| 28227       | 6%         | 7%     | 4%         | 7%    | 6%    | 4%  | 6%             | 2%        | 13%  |     | 7%         | 4%         |                    |     |     | 15% |  | 22% |     |     |
| 28211       | 5%         | 4%     | 6%         | 3%    | 7%    | 4%  | 6%             | 3%        | 3%   | 10% | 4%         | 6%         |                    |     |     | 14% |  |     | 18% |     |
| 28212       | 5%         | 5%     | 5%         | 6%    | 3%    | 7%  | 4%             | 6%        | 5%   | 5%  | 5%         | 2%         |                    |     |     | 12% |  | 19% |     |     |
| 28262       | 4%         | 3%     | 4%         | 5%    | 3%    | 3%  | 3%             | 5%        | 3%   | 15% | 5%         | 3%         | 26%                |     |     |     | 14%  |     |     |     |
| 28213       | 4%         | 3%     | 4%         | 3%    | 2%    | 7%  | 2%             | 4%        | 8%   | 5%  | 2%         | 5%         | 26%                |     |     |     | 14%  |     |     |     |
| 28217       | 4%         | 3%     | 4%         | 4%    | 2%    | 6%  | 2%             | 6%        | 2%   | 10% | 5%         | 1%         |                    | 40% |     |     |  |     | 18% |     |
| 28273       | 4%         | 3%     | 5%         | 3%    | 5%    | 4%  | 5%             | 3%        | 1%   | 5%  | 5%         | 4%         |                    |     |     |     |  |     | 20% |     |
| 28226       | 4%         | 3%     | 4%         | 4%    | 4%    | 2%  | 5%             | 2%        | 1%   |     | 2%         | 4%         |                    |     |     | 10% |  |     | 13% |     |
| 28209       | 3%         | 3%     | 3%         | 3%    | 4%    | 2%  | 5%             | 1%        | 1%   |     | 3%         | 3%         |                    | 35% |     |     |  |     | 11% |     |
| 28277       | 3%         | 3%     | 3%         | 1%    | 6%    | 2%  | 4%             | 0%        | 2%   | 15% | 1%         | 6%         |                    |     |     |     |  |     | 11% |     |
| 28078       | 2%         | 3%     | 2%         | 4%    | 2%    | 2%  | 4%             | 1%        | 1%   |     | 2%         | 4%         |                    | 9%  |     |     | 9%   |     |     |     |
| 28206       | 2%         | 2%     | 3%         | 2%    | 2%    | 3%  | 0%             | 7%        |      |     | 4%         | 1%         |                    | 9%  |     |     | 9%   |     |     |     |
| 28270       | 3%         | 2%     | 4%         | 2%    | 3%    | 3%  | 4%             | 1%        | 2%   | 5%  | 1%         | 4%         |                    |     |     |     |  |     | 10% |     |
| 28214       | 2%         | 2%     | 3%         | 2%    | 2%    | 3%  | 3%             | 2%        | 2%   |     | 2%         | 2%         |                    | 9%  |     |     |  |     | 12% |     |
| 28202       | 2%         | 3%     | 1%         | 2%    | 2%    | 2%  | 1%             | 3%        | 2%   | 5%  | 3%         | 2%         |                    |     | 23% |     |  |     | 10% |     |
| 28278       | 2%         | 3%     | 1%         | 2%    | 4%    | 1%  | 4%             |           | 1%   |     | 1%         | 4%         |                    |     |     |     |  |     | 11% |     |
| 28207       | 2%         | 3%     | 1%         |       | 3%    | 1%  | 3%             |           |      |     | 0%         | 4%         |                    |     |     | 4%  |  |     | 5%  |     |
| 28203       | 2%         | 2%     | 1%         | 1%    | 2%    | 1%  | 1%             | 2%        | 2%   |     | 1%         | 2%         |                    |     |     | 4%  |  |     | 5%  |     |
| 28105       | 1%         | 1%     | 0%         | 1%    | 1%    | 1%  | 1%             |           |      |     |            | 2%         |                    |     |     | 2%  |  |     | 2%  |     |
| 28204       | 1%         | 1%     | 0%         | 1%    | 1%    | 1%  | 1%             |           |      |     |            | 2%         |                    |     |     | 2%  |  |     | 2%  |     |
| 28036       | 1%         | 1%     |            | 2%    |       | 1%  | 1%             |           |      |     |            | 1%         |                    | 2%  |     |     | 2%   |     |     |     |
| 28031       | 0%         | 0%     | 1%         | 1%    |       | 1%  | 0%             | 0%        | 1%   |     | 1%         |            |                    | 2%  |     |     | 2%   |     |     |     |
| 28107       | 0%         |        | 0%         | 1%    |       |     | 0%             |           |      |     |            | 0%         |                    |     |     | 0%  |  | 1%  |     |     |
| 28134       | 0%         | 0%     |            | 1%    |       |     | 0%             |           |      |     | 0%         |            |                    |     | 2%  |     |  |     | 1%  |     |

2014 CMPD Community Survey

**Q5. What is your overall impression of the Charlotte-Mecklenburg Police Department?**  
(Don't know responses dropped from base)

|                        | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                        |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS            | 635        | 301    | 334        | 161   | 273   | 187 | 311            | 205       | 84   | 17  | 295        | 222        | 93                 | 176 | 55  | 235 | 171  | 159 | 179 | 126 |
| 1-4= Negative          | 6%         | 4%     | 7%         | 7%    | 5%    | 4%  | 4%             | 9%        | 6%   | 12% | 5%         | 5%         | 2%                 | 11% | 2%  | 4%  | 8%   | 3%  | 3%  | 9%  |
| 5,6= Midpoints         | 14%        | 13%    | 16%        | 17%   | 12%   | 16% | 11%            | 20%       | 10%  | 18% | 16%        | 14%        | 15%                | 14% | 13% | 16% | 15%  | 18% | 13% | 12% |
| 7,8= Somewhat positive | 46%        | 49%    | 43%        | 47%   | 47%   | 43% | 51%            | 42%       | 43%  | 18% | 43%        | 52%        | 43%                | 45% | 47% | 47% | 45%  | 47% | 48% | 43% |
| 9,10= Very positive    | 34%        | 34%    | 34%        | 28%   | 35%   | 37% | 34%            | 28%       | 42%  | 53% | 35%        | 29%        | 40%                | 30% | 38% | 33% | 32%  | 33% | 35% | 37% |
| AVERAGE RATING         | 7.7        | 7.8    | 7.6        | 7.4   | 7.7   | 7.8 | 7.9            | 7.2       | 8.0  | 7.6 | 7.6        | 7.7        | 7.9                | 7.4 | 7.9 | 7.7 | 7.5  | 7.7 | 7.9 | 7.5 |

**Q6. How much do you agree or disagree with this statement?**

**The Charlotte-Mecklenburg Police are courteous.**  
(Don't know responses dropped from base)

|                      | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|----------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                      |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS          | 628        | 300    | 328        | 162   | 271   | 181 | 308            | 199       | 85   | 19  | 291        | 224        | 91                 | 176 | 56  | 228 | 169  | 152 | 179 | 128 |
| 1-4= Disagree        | 6%         | 5%     | 6%         | 9%    | 6%    | 3%  | 2%             | 11%       | 5%   | 16% | 5%         | 5%         | 3%                 | 9%  | 2%  | 4%  | 7%   | 2%  | 5%  | 9%  |
| 5,6= Midpoints       | 14%        | 14%    | 14%        | 19%   | 11%   | 15% | 12%            | 20%       | 8%   | 5%  | 16%        | 12%        | 15%                | 14% | 13% | 15% | 16%  | 15% | 13% | 13% |
| 7,8= Agree Somewhat  | 35%        | 40%    | 30%        | 42%   | 32%   | 32% | 36%            | 36%       | 33%  | 21% | 32%        | 38%        | 34%                | 38% | 38% | 37% | 33%  | 39% | 32% | 36% |
| 9,10= Agree Strongly | 46%        | 42%    | 49%        | 30%   | 51%   | 50% | 49%            | 34%       | 54%  | 58% | 47%        | 45%        | 47%                | 40% | 48% | 44% | 45%  | 43% | 50% | 42% |
| AVERAGE RATING       | 7.9        | 7.9    | 7.9        | 7.3   | 8.1   | 8.1 | 8.2            | 7.3       | 8.2  | 7.7 | 7.9        | 7.9        | 8.1                | 7.6 | 8.2 | 7.9 | 7.8  | 8.0 | 8.0 | 7.6 |

2014 CMPD Community Survey

**Q7. How much do you agree or disagree with this statement?**

**The Charlotte-Mecklenburg Police are professional.  
(Don't know responses dropped from base)**

|                         | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 634        | 304    | 330        | 162   | 275   | 184 | 312            | 202       | 84   | 19  | 294        | 225        | 92                 | 177 | 57  | 230 | 171  | 154 | 181 | 128 |
| 1-4= Disagree           | 5%         | 5%     | 5%         | 8%    | 4%    | 5%  | 3%             | 9%        | 2%   | 5%  | 4%         | 5%         | 5%                 | 7%  |     | 5%  | 6%   | 2%  | 5%  | 7%  |
| 5,6= Midpoints          | 12%        | 12%    | 12%        | 16%   | 12%   | 10% | 10%            | 17%       | 7%   | 11% | 13%        | 12%        | 17%                | 12% | 11% | 10% | 13%  | 14% | 10% | 12% |
| 7,8= Agree<br>Somewhat  | 35%        | 37%    | 33%        | 38%   | 36%   | 30% | 38%            | 34%       | 26%  | 26% | 32%        | 40%        | 27%                | 40% | 35% | 35% | 36%  | 34% | 34% | 35% |
| 9,10= Agree<br>Strongly | 48%        | 47%    | 49%        | 38%   | 48%   | 55% | 49%            | 40%       | 64%  | 58% | 51%        | 43%        | 50%                | 41% | 54% | 50% | 44%  | 51% | 51% | 46% |
| AVERAGE<br>RATING       | 8.1        | 8.1    | 8.1        | 7.6   | 8.2   | 8.2 | 8.3            | 7.5       | 8.6  | 8.2 | 8.1        | 7.9        | 8.1                | 7.7 | 8.5 | 8.1 | 7.9  | 8.2 | 8.1 | 7.9 |

**Q8. How much do you agree or disagree with this statement?**

**The Charlotte-Mecklenburg Police perform their job with integrity and honesty.  
(Don't know responses dropped from base)**

|                         | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 628        | 297    | 331        | 164   | 270   | 181 | 307            | 201       | 84   | 19  | 292        | 219        | 91                 | 176 | 56  | 229 | 169  | 155 | 178 | 126 |
| 1-4= Disagree           | 7%         | 5%     | 9%         | 9%    | 5%    | 9%  | 6%             | 10%       | 4%   | 11% | 9%         | 5%         | 3%                 | 11% | 4%  | 6%  | 8%   | 4%  | 4%  | 13% |
| 5,6= Midpoints          | 14%        | 14%    | 14%        | 18%   | 14%   | 9%  | 10%            | 21%       | 10%  | 11% | 14%        | 15%        | 20%                | 14% | 11% | 13% | 15%  | 17% | 12% | 10% |
| 7,8= Agree<br>Somewhat  | 37%        | 40%    | 35%        | 43%   | 35%   | 35% | 40%            | 36%       | 32%  | 26% | 36%        | 40%        | 33%                | 41% | 41% | 38% | 40%  | 37% | 34% | 37% |
| 9,10= Agree<br>Strongly | 42%        | 41%    | 43%        | 30%   | 45%   | 46% | 44%            | 33%       | 55%  | 53% | 41%        | 40%        | 44%                | 34% | 45% | 43% | 37%  | 41% | 49% | 40% |
| AVERAGE<br>RATING       | 7.7        | 7.8    | 7.7        | 7.3   | 7.9   | 7.9 | 7.9            | 7.2       | 8.2  | 7.7 | 7.6        | 7.8        | 7.9                | 7.3 | 8.2 | 7.9 | 7.5  | 7.8 | 8.0 | 7.5 |

2014 CMPD Community Survey

**Q9. How much do you agree or disagree with this statement?**

**The Charlotte-Mecklenburg Police use good judgment in the use of force.  
(Don't know responses dropped from base)**

|                         | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 588        | 284    | 304        | 158   | 252   | 167 | 290            | 194       | 74   | 16  | 273        | 212        | 86                 | 163 | 51  | 217 | 156  | 146 | 166 | 120 |
| 1-4= Disagree           | 15%        | 12%    | 17%        | 17%   | 14%   | 14% | 10%            | 26%       | 8%   | 13% | 15%        | 16%        | 14%                | 21% | 6%  | 12% | 18%  | 12% | 11% | 19% |
| 5,6= Midpoints          | 20%        | 22%    | 18%        | 26%   | 21%   | 15% | 20%            | 23%       | 12%  | 31% | 22%        | 20%        | 27%                | 18% | 22% | 20% | 20%  | 23% | 19% | 18% |
| 7,8= Agree<br>Somewhat  | 39%        | 40%    | 37%        | 32%   | 40%   | 43% | 43%            | 34%       | 41%  | 25% | 36%        | 43%        | 33%                | 40% | 29% | 41% | 37%  | 40% | 40% | 38% |
| 9,10= Agree<br>Strongly | 26%        | 26%    | 27%        | 25%   | 25%   | 28% | 27%            | 18%       | 39%  | 31% | 27%        | 21%        | 27%                | 20% | 43% | 27% | 26%  | 25% | 30% | 25% |
| AVERAGE<br>RATING       | 6.9        | 7.0    | 6.8        | 6.7   | 7.0   | 7.1 | 7.2            | 6.1       | 7.8  | 6.9 | 6.8        | 6.8        | 7.0                | 6.5 | 7.6 | 7.0 | 6.8  | 7.0 | 7.2 | 6.6 |

**Q10. How much do you agree or disagree with this statement?**

**Charlotte-Mecklenburg has an adequate number of police.  
(Don't know responses dropped from base)**

|                         | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 561        | 273    | 288        | 157   | 243   | 153 | 274            | 184       | 71   | 17  | 265        | 198        | 82                 | 159 | 50  | 200 | 152  | 136 | 155 | 118 |
| 1-4= Disagree           | 19%        | 16%    | 21%        | 13%   | 21%   | 20% | 21%            | 18%       | 10%  | 6%  | 18%        | 18%        | 11%                | 17% | 22% | 23% | 14%  | 20% | 19% | 22% |
| 5,6= Midpoints          | 19%        | 18%    | 21%        | 19%   | 19%   | 20% | 22%            | 18%       | 17%  | 18% | 17%        | 20%        | 17%                | 21% | 14% | 19% | 19%  | 18% | 21% | 19% |
| 7,8= Agree<br>Somewhat  | 33%        | 33%    | 33%        | 34%   | 33%   | 31% | 35%            | 31%       | 30%  | 35% | 31%        | 40%        | 39%                | 32% | 34% | 31% | 34%  | 32% | 36% | 28% |
| 9,10= Agree<br>Strongly | 29%        | 34%    | 25%        | 34%   | 27%   | 29% | 22%            | 33%       | 44%  | 41% | 34%        | 22%        | 33%                | 30% | 30% | 28% | 33%  | 30% | 23% | 31% |
| AVERAGE<br>RATING       | 6.8        | 7.1    | 6.5        | 7.2   | 6.6   | 6.6 | 6.5            | 6.9       | 7.5  | 7.7 | 7.0        | 6.7        | 7.3                | 6.9 | 6.7 | 6.6 | 7.2  | 6.8 | 6.6 | 6.6 |

2014 CMPD Community Survey

**Q11. How much do you agree or disagree with this statement?**

**The need for police in Charlotte-Mecklenburg has increased in the past year.  
(Don't know responses dropped from base)**

|                         | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 574        | 283    | 291        | 148   | 251   | 166 | 279            | 191       | 73   | 15  | 266        | 203        | 85                 | 164 | 50  | 210 | 159  | 143 | 159 | 113 |
| 1-4= Disagree           | 12%        | 14%    | 10%        | 14%   | 14%   | 7%  | 14%            | 10%       | 5%   | 7%  | 9%         | 17%        | 7%                 | 11% | 10% | 16% | 10%  | 11% | 19% | 4%  |
| 5,6= Midpoints          | 17%        | 19%    | 15%        | 16%   | 18%   | 16% | 21%            | 16%       | 7%   | 7%  | 15%        | 21%        | 15%                | 16% | 18% | 15% | 18%  | 14% | 17% | 19% |
| 7,8= Agree<br>Somewhat  | 31%        | 31%    | 31%        | 34%   | 33%   | 26% | 30%            | 31%       | 34%  | 60% | 31%        | 34%        | 35%                | 30% | 32% | 30% | 30%  | 34% | 28% | 34% |
| 9,10= Agree<br>Strongly | 40%        | 36%    | 44%        | 37%   | 35%   | 51% | 35%            | 43%       | 53%  | 27% | 44%        | 28%        | 42%                | 42% | 40% | 39% | 42%  | 41% | 36% | 43% |
| AVERAGE<br>RATING       | 7.5        | 7.2    | 7.7        | 7.4   | 7.2   | 7.9 | 7.1            | 7.7       | 8.3  | 7.5 | 7.8        | 6.8        | 7.9                | 7.6 | 7.5 | 7.2 | 7.6  | 7.6 | 6.9 | 7.9 |

**Q12. How much do you agree or disagree with this statement?**

**The Charlotte-Mecklenburg Police are responsive to community issues.  
(Don't know responses dropped from base)**

|                         | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 622        | 300    | 322        | 163   | 271   | 175 | 303            | 200       | 86   | 18  | 291        | 219        | 92                 | 174 | 55  | 226 | 168  | 152 | 176 | 126 |
| 1-4= Disagree           | 7%         | 8%     | 7%         | 10%   | 6%    | 6%  | 5%             | 13%       | 5%   |     | 9%         | 6%         | 3%                 | 11% | 4%  | 6%  | 8%   | 5%  | 3%  | 13% |
| 5,6= Midpoints          | 14%        | 14%    | 15%        | 15%   | 14%   | 14% | 16%            | 17%       | 6%   | 6%  | 15%        | 14%        | 15%                | 13% | 16% | 15% | 14%  | 15% | 17% | 10% |
| 7,8= Agree<br>Somewhat  | 39%        | 39%    | 39%        | 37%   | 42%   | 34% | 39%            | 35%       | 43%  | 39% | 35%        | 47%        | 42%                | 37% | 33% | 42% | 38%  | 43% | 39% | 35% |
| 9,10= Agree<br>Strongly | 40%        | 40%    | 39%        | 37%   | 38%   | 45% | 40%            | 36%       | 47%  | 56% | 41%        | 33%        | 39%                | 39% | 47% | 37% | 40%  | 36% | 41% | 41% |
| AVERAGE<br>RATING       | 7.7        | 7.7    | 7.7        | 7.5   | 7.8   | 7.8 | 7.8            | 7.3       | 8.2  | 8.8 | 7.6        | 7.7        | 7.9                | 7.5 | 7.9 | 7.8 | 7.7  | 7.8 | 7.8 | 7.5 |

2014 CMPD Community Survey

Q13. In your opinion, is it important that the CMPD reflect the Charlotte-Mecklenburg community in regard to gender?

|             | Total | Gender |        | Age   |       |     | Race/Ethnicity |        |          |     | Income  |         | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|-------|--------|--------|-------|-------|-----|----------------|--------|----------|-----|---------|---------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |       | Male   | Female | 18-34 | 35-54 | 55+ | Wh             | Afr Am | Hispanic | Oth | < \$60k | \$60k + | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652   | 310    | 342    | 170   | 278   | 189 | 318            | 209    | 87       | 20  | 299     | 228     | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 65%   | 65%    | 65%    | 61%   | 66%   | 68% | 61%            | 72%    | 64%      | 75% | 66%     | 64%     | 65%                | 69% | 63% | 63% | 67%  | 62% | 63% | 67% |
| No          | 21%   | 24%    | 19%    | 26%   | 22%   | 19% | 26%            | 15%    | 18%      | 15% | 17%     | 28%     | 19%                | 20% | 25% | 21% | 21%  | 22% | 24% | 17% |
| DK/REF      | 14%   | 11%    | 16%    | 14%   | 12%   | 13% | 13%            | 13%    | 17%      | 10% | 17%     | 8%      | 16%                | 11% | 12% | 16% | 12%  | 16% | 12% | 16% |

Q14. In your opinion, is it important that the CMPD reflect the Charlotte-Mecklenburg community in regard to race or ethnicity?

|             | Total | Gender |        | Age   |       |     | Race/Ethnicity |        |          |     | Income  |         | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|-------|--------|--------|-------|-------|-----|----------------|--------|----------|-----|---------|---------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |       | Male   | Female | 18-34 | 35-54 | 55+ | Wh             | Afr Am | Hispanic | Oth | < \$60k | \$60k + | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652   | 310    | 342    | 170   | 278   | 189 | 318            | 209    | 87       | 20  | 299     | 228     | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 72%   | 74%    | 70%    | 70%   | 74%   | 73% | 71%            | 74%    | 74%      | 85% | 74%     | 72%     | 72%                | 74% | 79% | 70% | 71%  | 67% | 74% | 77% |
| No          | 19%   | 18%    | 20%    | 22%   | 19%   | 17% | 20%            | 19%    | 15%      | 10% | 17%     | 21%     | 20%                | 19% | 14% | 19% | 21%  | 23% | 18% | 12% |
| DK/REF      | 9%    | 8%     | 9%     | 8%    | 8%    | 10% | 8%             | 8%     | 11%      | 5%  | 10%     | 7%      | 7%                 | 7%  | 7%  | 11% | 7%   | 10% | 8%  | 11% |

Q15. In your opinion, does the CMPD reflect the Charlotte-Mecklenburg community in regard to gender?

|             | Total | Gender |        | Age   |       |     | Race/Ethnicity |        |          |     | Income  |         | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|-------|--------|--------|-------|-------|-----|----------------|--------|----------|-----|---------|---------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |       | Male   | Female | 18-34 | 35-54 | 55+ | Wh             | Afr Am | Hispanic | Oth | < \$60k | \$60k + | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652   | 310    | 342    | 170   | 278   | 189 | 318            | 209    | 87       | 20  | 299     | 228     | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 54%   | 59%    | 50%    | 49%   | 57%   | 56% | 53%            | 57%    | 59%      | 50% | 61%     | 49%     | 63%                | 58% | 54% | 48% | 59%  | 54% | 47% | 60% |
| No          | 25%   | 23%    | 27%    | 27%   | 24%   | 27% | 24%            | 28%    | 22%      | 30% | 22%     | 31%     | 20%                | 27% | 30% | 24% | 24%  | 22% | 26% | 28% |
| DK/REF      | 21%   | 18%    | 23%    | 24%   | 19%   | 17% | 23%            | 15%    | 20%      | 20% | 16%     | 21%     | 17%                | 15% | 16% | 28% | 17%  | 24% | 27% | 12% |

Q16. In your opinion, does the CMPD reflect the Charlotte-Mecklenburg community in regard to race or ethnicity?

|             | Total | Gender |        | Age   |       |     | Race/Ethnicity |        |          |     | Income  |         | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|-------|--------|--------|-------|-------|-----|----------------|--------|----------|-----|---------|---------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |       | Male   | Female | 18-34 | 35-54 | 55+ | Wh             | Afr Am | Hispanic | Oth | < \$60k | \$60k + | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652   | 310    | 342    | 170   | 278   | 189 | 318            | 209    | 87       | 20  | 299     | 228     | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 56%   | 61%    | 52%    | 54%   | 56%   | 60% | 58%            | 55%    | 63%      | 45% | 61%     | 55%     | 63%                | 58% | 53% | 53% | 57%  | 55% | 54% | 61% |
| No          | 22%   | 19%    | 25%    | 28%   | 21%   | 21% | 18%            | 30%    | 20%      | 35% | 22%     | 22%     | 18%                | 25% | 28% | 21% | 22%  | 22% | 21% | 25% |
| DK/REF      | 21%   | 20%    | 22%    | 18%   | 23%   | 20% | 25%            | 16%    | 17%      | 20% | 17%     | 22%     | 19%                | 17% | 19% | 26% | 21%  | 23% | 26% | 14% |



2014 CMPD Community Survey

Q17. From which sources do you get your information about crime trends and crime occurring in Charlotte-Mecklenburg?

|   | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|---|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|   |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                                 | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| TV  | 86%        | 80%    | 92%        | 80%   | 87%   | 91% | 82%            | 94%       | 87%  | 90% | 89%        | 83%        | 88%                | 88% | 86% | 84% | 87%  | 87% | 84% | 88% |
| Newspapers                                  | 57%        | 59%    | 55%        | 47%   | 58%   | 63% | 62%            | 51%       | 51%  | 55% | 55%        | 61%        | 52%                | 50% | 65% | 60% | 49%  | 52% | 65% | 60% |
| Internet                                    | 35%        | 39%    | 31%        | 39%   | 38%   | 27% | 38%            | 27%       | 40%  | 45% | 33%        | 45%        | 43%                | 36% | 35% | 32% | 41%  | 34% | 32% | 33% |
| Radio                                       | 20%        | 21%    | 19%        | 21%   | 18%   | 22% | 20%            | 21%       | 20%  | 10% | 16%        | 22%        | 21%                | 16% | 9%  | 24% | 17%  | 22% | 25% | 13% |
| Friends,<br>neighbors,<br>coworkers, family | 16%        | 10%    | 22%        | 9%    | 16%   | 23% | 12%            | 26%       | 5%   | 25% | 20%        | 11%        | 17%                | 20% | 25% | 13% | 21%  | 14% | 9%  | 22% |
| CMPD newsletters                            | 6%         | 4%     | 8%         | 5%    | 6%    | 6%  | 6%             | 5%        | 6%   | 5%  | 6%         | 7%         | 4%                 | 7%  | 5%  | 5%  | 7%   | 4%  | 6%  | 5%  |
| Directly from<br>CMPD                       | 6%         | 5%     | 6%         | 4%    | 6%    | 6%  | 6%             | 5%        | 5%   | 5%  | 4%         | 8%         | 5%                 | 6%  | 4%  | 4%  | 5%   | 5%  | 6%  | 7%  |
| CMPD Website                                | 4%         | 3%     | 5%         | 6%    | 5%    | 1%  | 6%             | 2%        | 5%   |     | 2%         | 7%         | 6%                 | 2%  | 2%  | 4%  | 3%   | 3%  | 6%  | 5%  |
| Personal<br>observation                     | 1%         | 2%     | 1%         | 3%    | 1%    | 1%  | 2%             | 1%        | 2%   |     | 2%         | 1%         | 2%                 | 1%  |     | 1%  |  | 2%  | 1%  | 3%  |
| Social media                                | 1%         | 1%     | 1%         | 2%    | 0%    | 1%  | 1%             | 1%        |      |     | 1%         | 0%         |                    | 1%  | 2%  | 1%  | 1%   | 1%  |     | 2%  |
| Don't know                                  | 0%         | 1%     |            | 1%    |       |     |                | 0%        |      | 5%  | 0%         | 0%         | 1%                 |     |     | 0%  | 1%   | 1%  |     |     |
| Home owners<br>association                  | 0%         |        | 1%         | 1%    |       | 1%  | 0%             | 0%        |      |     |            | 1%         |                    |     |     | 1%  |  | 1%  |     |     |
| Sheriff                                     | 0%         |        | 0%         | 1%    |       |     |                |           | 1%   |     | 0%         |            |                    |     |     | 0%  |  |     | 1%  |     |
| School                                      | 0%         |        | 0%         | 1%    |       |     |                | 0%        |      |     | 0%         |            | 1%                 |     |     |     | 1%   |     |     |     |
| Crime watch                                 | 0%         |        | 0%         | 1%    |       |     |                |           |      |     |            | 0%         |                    | 1%  |     |     | 1%   |     |     |     |
| Nextdoor.com                                | 0%         |        | 0%         |       | 0%    |     |                |           | 1%   |     |            | 0%         |                    |     |     |     |  |     | 1%  |     |

2014 CMPD Community Survey

Q18. From which sources do you get your information about crime trends and crime occurring in your neighborhood?

|   | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|---|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|   |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS   | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| TV  | 55%        | 53%    | 57%        | 51%   | 57%   | 57% | 51%            | 66%       | 47%  | 60% | 63%        | 48%        | 56%                | 58% | 46% | 56% | 55%  | 64% | 45% | 58% |
| Neighbors, word of<br>mouth                             | 39%        | 35%    | 43%        | 24%   | 42%   | 50% | 42%            | 39%       | 33%  | 45% | 40%        | 36%        | 39%                | 39% | 44% | 37% | 40%  | 40% | 39% | 38% |
| Newspapers  | 32%        | 35%    | 30%        | 29%   | 35%   | 32% | 35%            | 27%       | 30%  | 40% | 32%        | 32%        | 27%                | 28% | 51% | 32% | 29%  | 29% | 38% | 33% |
| Neighborhood<br>meetings,<br>Homeowners'<br>Association | 31%        | 29%    | 32%        | 22%   | 33%   | 34% | 38%            | 24%       | 22%  | 35% | 26%        | 39%        | 28%                | 31% | 25% | 30% | 36%  | 24% | 39% | 20% |
| Internet  | 18%        | 20%    | 17%        | 26%   | 18%   | 12% | 18%            | 17%       | 23%  | 20% | 16%        | 23%        | 24%                | 18% | 14% | 18% | 21%  | 19% | 17% | 17% |
| Radio   | 8%         | 9%     | 7%         | 8%    | 8%    | 10% | 8%             | 10%       | 7%   |     | 8%         | 7%         | 12%                | 8%  | 9%  | 6%  | 7%   | 7%  | 8%  | 10% |
| Directly from<br>CMPD                                   | 6%         | 6%     | 7%         | 5%    | 6%    | 8%  | 8%             | 4%        | 9%   |     | 4%         | 11%        | 10%                | 7%  | 4%  | 6%  | 6%   | 7%  | 6%  | 7%  |
| Don't know  | 6%         | 6%     | 7%         | 6%    | 6%    | 7%  | 6%             | 8%        | 6%   | 10% | 6%         | 7%         | 6%                 | 5%  | 9%  | 7%  | 6%   | 5%  | 7%  | 8%  |
| CMPD newsletters  | 5%         | 3%     | 7%         | 6%    | 6%    | 3%  | 5%             | 5%        | 3%   |     | 5%         | 5%         | 2%                 | 7%  | 2%  | 6%  | 3%   | 4%  | 6%  | 9%  |
| CMPD Website  | 3%         | 2%     | 4%         | 3%    | 4%    | 2%  | 4%             | 2%        | 1%   |     | 2%         | 5%         | 3%                 | 3%  | 2%  | 3%  | 3%   | 2%  | 4%  | 4%  |
| Social media  | 3%         | 2%     | 4%         | 4%    | 3%    | 3%  | 4%             | 1%        |      | 10% | 3%         | 4%         | 3%                 | 2%  | 5%  | 2%  | 3%   | 2%  | 3%  | 4%  |
| Personal<br>observation                                 | 1%         | 1%     | 1%         | 1%    | 1%    | 1%  | 1%             | 1%        | 1%   |     | 1%         | 0%         | 1%                 | 1%  |     | 1%  |  | 1%  | 1%  | 2%  |
| Nextdoor.com,<br>neighborhood<br>website                | 0%         |        | 1%         |       | 0%    | 1%  | 1%             |           |      |     |            | 1%         | 1%                 |     |     | 0%  |  | 1%  |     |     |
| Government crime<br>statistics                          | 0%         | 0%     | 0%         |       | 0%    | 1%  |                | 0%        | 1%   |     | 0%         | 0%         | 1%                 |     | 2%  |     |  | 1%  |     | 1%  |
| Radio scanner   | 0%         |        | 0%         |       |       | 1%  |                |           |      | 5%  | 0%         |            |                    |     |     | 0%  |  | 1%  |     |     |

2014 CMPD Community Survey

**Q19. How much do you agree or disagree with this statement?**

**In general, Charlotte-Mecklenburg is a safe place to live.  
(Don't know responses dropped from base)**

|                         | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 644        | 306    | 338        | 170   | 272   | 187 | 315            | 206       | 85   | 20  | 294        | 227        | 94                 | 179 | 57  | 235 | 174  | 156 | 185 | 129 |
| 1-4= Disagree           | 4%         | 4%     | 4%         | 3%    | 3%    | 6%  | 4%             | 2%        | 8%   |     | 3%         | 3%         | 4%                 | 5%  | 4%  | 4%  | 5%   | 5%  | 4%  | 2%  |
| 5,6= Midpoints          | 15%        | 13%    | 16%        | 19%   | 12%   | 16% | 13%            | 20%       | 7%   | 15% | 17%        | 11%        | 15%                | 17% | 12% | 15% | 20%  | 19% | 5%  | 16% |
| 7,8= Agree<br>Somewhat  | 43%        | 44%    | 42%        | 38%   | 48%   | 41% | 48%            | 37%       | 42%  | 25% | 40%        | 48%        | 41%                | 41% | 40% | 46% | 40%  | 43% | 48% | 41% |
| 9,10= Agree<br>Strongly | 38%        | 39%    | 38%        | 40%   | 37%   | 37% | 35%            | 41%       | 42%  | 60% | 40%        | 37%        | 39%                | 37% | 44% | 35% | 36%  | 33% | 43% | 42% |
| AVERAGE<br>RATING       | 7.8        | 8.0    | 7.7        | 7.8   | 7.9   | 7.7 | 7.7            | 7.9       | 8.0  | 8.4 | 7.9        | 7.9        | 7.8                | 7.8 | 7.9 | 7.8 | 7.7  | 7.6 | 8.2 | 7.9 |

**Q20. How effective do you believe the Charlotte-Mecklenburg Police have been in making Charlotte-Mecklenburg safer?  
(Don't know responses dropped from base)**

|                            | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|----------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                            |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                | 649        | 307    | 342        | 167   | 278   | 189 | 318            | 209       | 84   | 20  | 296        | 228        | 93                 | 179 | 57  | 240 | 173  | 159 | 188 | 129 |
| 1-4= Not effective         | 6%         | 4%     | 8%         | 3%    | 6%    | 7%  | 6%             | 7%        | 6%   | 5%  | 8%         | 4%         | 5%                 | 5%  | 11% | 6%  | 3%   | 7%  | 7%  | 7%  |
| 5,6= Midpoints             | 13%        | 13%    | 13%        | 16%   | 14%   | 10% | 13%            | 15%       | 7%   | 10% | 15%        | 11%        | 18%                | 15% | 9%  | 13% | 20%  | 12% | 9%  | 11% |
| 7,8= Somewhat<br>effective | 47%        | 49%    | 44%        | 47%   | 46%   | 47% | 53%            | 39%       | 39%  | 40% | 40%        | 54%        | 40%                | 47% | 46% | 52% | 45%  | 49% | 52% | 39% |
| 9,10= Very<br>effective    | 34%        | 34%    | 35%        | 34%   | 34%   | 36% | 28%            | 38%       | 48%  | 45% | 38%        | 31%        | 37%                | 34% | 35% | 30% | 31%  | 32% | 32% | 43% |
| AVERAGE<br>RATING          | 7.7        | 7.8    | 7.5        | 7.8   | 7.6   | 7.6 | 7.6            | 7.6       | 8.0  | 8.0 | 7.6        | 7.8        | 7.6                | 7.7 | 7.4 | 7.6 | 7.6  | 7.6 | 7.7 | 7.8 |

2014 CMPD Community Survey

Q21. What are your top crime and public safety concerns in Charlotte-Mecklenburg overall?

|   | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|---|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|   |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS   | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Violent crime (rape, muggings, robbery, shootings)  | 28%        | 29%    | 27%        | 30%   | 24%   | 32% | 29%            | 28%       | 23%  | 30% | 28%        | 28%        | 28%                | 32% | 32% | 26% | 31%  | 24% | 27% | 29% |
| Burglary, theft, break-ins  | 19%        | 18%    | 19%        | 19%   | 18%   | 19% | 20%            | 19%       | 15%  | 20% | 18%        | 21%        | 14%                | 22% | 19% | 19% | 18%  | 18% | 20% | 19% |
| Drugs   | 17%        | 17%    | 17%        | 13%   | 19%   | 19% | 21%            | 14%       | 15%  | 10% | 16%        | 21%        | 18%                | 18% | 11% | 17% | 17%  | 15% | 19% | 16% |
| None, no concerns   | 13%        | 13%    | 13%        | 16%   | 14%   | 10% | 14%            | 12%       | 15%  | 5%  | 14%        | 12%        | 6%                 | 13% | 16% | 16% | 13%  | 14% | 17% | 8%  |
| Traffic safety (speeding, DUI, aggression, texting)                                       | 12%        | 12%    | 11%        | 11%   | 16%   | 7%  | 13%            | 9%        | 15%  | 10% | 11%        | 14%        | 7%                 | 9%  | 14% | 12% | 10%  | 8%  | 13% | 16% |
| Murder  | 12%        | 9%     | 14%        | 9%    | 11%   | 15% | 11%            | 13%       | 8%   | 15% | 13%        | 9%         | 6%                 | 15% | 16% | 11% | 12%  | 7%  | 15% | 12% |
| Gangs, gang violence  | 9%         | 9%     | 10%        | 10%   | 10%   | 8%  | 12%            | 4%        | 15%  | 5%  | 8%         | 13%        | 11%                | 7%  | 4%  | 11% | 10%  | 12% | 9%  | 6%  |
| Crime continues to increase   | 7%         | 7%     | 8%         | 5%    | 5%    | 12% | 7%             | 7%        | 6%   | 15% | 7%         | 5%         | 7%                 | 7%  | 7%  | 8%  | 9%   | 7%  | 6%  | 8%  |
| Not enough police patrolling  | 6%         | 5%     | 8%         | 4%    | 7%    | 8%  | 4%             | 9%        | 9%   | 10% | 7%         | 7%         | 12%                | 4%  | 7%  | 5%  | 7%   | 7%  | 5%  | 6%  |
| Court system: early release of criminals, not putting criminals in jail, repeat offenders | 6%         | 6%     | 5%         | 6%    | 7%    | 4%  | 6%             | 5%        | 7%   | 10% | 3%         | 7%         | 7%                 | 4%  | 11% | 6%  | 4%   | 7%  | 6%  | 7%  |
| Guns, gun control   | 5%         | 5%     | 5%         | 4%    | 5%    | 7%  | 4%             | 5%        | 9%   | 5%  | 5%         | 5%         | 9%                 | 3%  | 2%  | 6%  | 5%   | 7%  | 5%  | 3%  |
| Slow police response time   | 5%         | 4%     | 6%         | 5%    | 6%    | 3%  | 5%             | 5%        | 6%   |     | 4%         | 7%         | 6%                 | 5%  | 5%  | 4%  | 6%   | 5%  | 3%  | 5%  |
| Auto theft, auto break-ins  | 4%         | 5%     | 4%         | 4%    | 5%    | 3%  | 5%             | 2%        | 3%   | 10% | 3%         | 6%         | 9%                 | 3%  | 7%  | 4%  | 5%   | 4%  | 5%  | 3%  |
| Not enough police   | 4%         | 3%     | 5%         | 2%    | 4%    | 5%  | 4%             | 3%        | 7%   |     | 5%         | 2%         | 5%                 | 5%  | 2%  | 3%  | 5%   | 3%  | 4%  | 5%  |
| Youth crime   | 4%         | 4%     | 4%         | 3%    | 5%    | 4%  | 3%             | 6%        | 6%   |     | 4%         | 4%         | 6%                 | 6%  |     | 3%  | 4%   | 6%  | 2%  | 5%  |
| Sex offenders, crimes against children  | 4%         | 3%     | 5%         | 4%    | 4%    | 4%  | 2%             | 7%        | 2%   | 15% | 4%         | 4%         | 2%                 | 6%  | 4%  | 3%  | 3%   | 4%  | 3%  | 6%  |
| Home invasions  | 4%         | 3%     | 4%         | 4%    | 4%    | 3%  | 4%             | 1%        | 6%   | 10% | 4%         | 2%         | 4%                 | 6%  |     | 2%  | 5%   | 4%  | 1%  | 5%  |
| Use of excessive force, too quick to use guns   | 3%         | 3%     | 3%         | 4%    | 4%    | 2%  | 3%             | 3%        | 2%   | 5%  | 3%         | 4%         | 2%                 | 2%  | 4%  | 3%  | 2%   | 4%  | 3%  | 2%  |
| Don't know  | 3%         | 3%     | 3%         | 2%    | 3%    | 4%  | 2%             | 5%        |      | 5%  | 3%         | 2%         | 2%                 | 3%  | 9%  | 2%  | 2%   | 2%  | 2%  | 5%  |
| Uptown unsafe, events uptown unsafe   | 2%         | 2%     | 2%         | 1%    | 3%    | 2%  | 3%             | 2%        | 2%   |     | 2%         | 4%         | 1%                 | 2%  | 4%  | 2%  | 1%   | 1%  | 3%  | 4%  |

2014 CMPD Community Survey

Q21. What are your top crime and public safety concerns in Charlotte-Mecklenburg overall?

|   | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |    |    |    | Area of Residence in Charlotte-Mecklenburg |    |    |    |
|---|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|----|----|----|--|----|----|----|
|   |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW | SW | SE | N  | E  | S  | W  |
| Domestic violence   | 2%         | 2%     | 2%         | 1%    | 1%    | 4%  | 2%             | 2%        |      | 10% | 3%         | 2%         | 1%                 | 2% | 2% | 2% | 2%   | 2% | 2% | 2% |
| Panhandling, vagrants, homeless, trespassers, loitering       | 2%         | 2%     | 1%         | 4%    | 1%    | 1%  | 2%             | 1%        | 1%   | 5%  | 1%         | 4%         | 2%                 | 2% | 5% | 1% | 2%   | 1% | 2% | 2% |
| Young people congregating in certain area, unenforced curfews | 2%         | 2%     | 2%         | 2%    | 1%    | 2%  | 1%             | 2%        | 1%   | 5%  | 3%         | 1%         | 2%                 | 2% |    | 2% | 2%   | 1% | 2% | 2% |
| Poor security in schools                                      | 2%         | 1%     | 2%         | 1%    | 1%    | 4%  | 2%             | 2%        |      | 5%  | 2%         | 3%         | 3%                 |    | 4% | 2% | 1%   | 1% | 3% | 2% |
| Not kept informed   | 2%         | 2%     | 1%         | 3%    | 1%    | 2%  | 2%             | 2%        |      |     | 1%         | 3%         | 2%                 | 1% | 2% | 2% | 1%   | 2% | 1% | 2% |
| Corrupt police  | 1%         | 2%     | 1%         | 1%    | 1%    | 2%  | 2%             | 1%        |      |     | 1%         | 2%         | 1%                 | 2% |    | 1% | 2%   |    | 2% | 2% |
| Over policing some areas and under policing others            | 1%         | 2%     | 1%         | 1%    | 1%    | 1%  | 1%             | 1%        |      |     | 1%         | 2%         | 1%                 | 1% |    | 1% |  |    | 2% | 2% |
| Fraud, identity theft   | 1%         | 1%     | 1%         | 1%    | 1%    | 1%  | 1%             | 1%        |      | 5%  | 1%         | 1%         | 1%                 | 2% |    | 1% | 2%   |    | 2% | 1% |
| Need street lights  | 1%         | 1%     | 1%         | 2%    | 1%    | 1%  | 1%             | 1%        | 1%   |     | 1%         | 1%         | 1%                 | 1% |    | 1% | 1%   | 1% | 2% |    |
| Vandalism, property crimes                                    | 1%         | 1%     | 1%         | 1%    | 1%    | 1%  | 1%             | 1%        | 1%   |     | 0%         | 1%         | 1%                 | 1% | 2% |    | 1%   |    |    | 2% |
| Racial profiling  | 1%         | 1%     | 1%         | 1%    | 0%    | 1%  | 1%             | 1%        |      |     | 1%         |            |                    | 2% |    | 0% | 1%   |    | 1% | 1% |
| Police lack training  | 1%         | 0%     | 1%         | 1%    | 0%    | 1%  | 1%             | 0%        |      |     | 1%         |            | 1%                 |    | 2% | 0% | 1%   | 1% | 1% | 1% |
| Not enough money for police                                   | 1%         | 1%     |            |       | 1%    | 1%  | 1%             |           | 1%   |     | 1%         | 0%         |                    | 1% |    | 1% | 1%   |    | 1% |    |
| Criminals not getting caught                                  | 1%         | 1%     | 0%         |       | 1%    |     | 1%             | 0%        | 1%   |     | 0%         | 1%         |                    |    | 2% | 0% |  |    | 1% | 2% |
| Illegal immigrants  | 1%         | 0%     | 1%         | 1%    | 0%    | 1%  | 1%             |           |      |     | 0%         | 1%         |                    | 1% |    | 1% | 1%   | 1% | 1% |    |
| Human trafficking   | 0%         |        | 1%         |       | 1%    |     | 1%             |           | 1%   |     | 0%         | 1%         | 2%                 |    |    | 0% | 1%   | 1% | 1% |    |
| Prostitution  | 0%         | 0%     | 1%         | 1%    | 0%    |     | 0%             | 0%        |      | 5%  | 0%         | 1%         |                    | 1% |    | 0% | 1%   |    | 1% |    |
| Bullying  | 0%         |        | 1%         |       | 1%    | 1%  |                | 1%        | 1%   |     | 1%         | 0%         | 1%                 |    |    | 1% | 1%   | 1% | 1% |    |
| White collar crimes   | 0%         | 1%     |            | 1%    |       | 1%  | 1%             |           |      |     | 0%         | 0%         |                    | 1% |    | 0% | 1%   |    | 1% |    |
| Barking dogs  | 0%         | 0%     | 0%         | 1%    | 0%    |     |                | 0%        | 1%   |     | 0%         | 0%         | 1%                 | 1% |    |    | 1%   |    |    |    |
| Lack of parental guidance                                     | 0%         | 0%     | 0%         | 1%    | 0%    |     | 0%             |           | 1%   |     | 1%         |            | 1%                 | 1% |    |    |  | 1% |    | 1% |

2014 CMPD Community Survey

Q21. What are your top crime and public safety concerns in Charlotte-Mecklenburg overall?

|   | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |    |    |    | Area of Residence in Charlotte-Mecklenburg |   |    |    |
|---|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|----|----|----|--|---|----|----|
|   |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW | SW | SE | N  | E | S  | W  |
| Need sidewalks                                  | 0%         | 1%     |            |       | 1%    |     | 0%             | 0%        |      |     | 1%         |            | 1%                 |    |    | 0% | 1%   |   | 1% |    |
| Poor attitude of some officers, show no concern | 0%         | 1%     |            | 1%    |       | 1%  | 0%             |           | 1%   |     | 0%         |            |                    | 2% | 0% |    |  |   | 1% | 1% |
| High speed chases                               | 0%         | 0%     | 0%         | 1%    | 0%    |     | 0%             | 0%        |      |     | 0%         | 1%         |                    |    | 0% |    | 1%   |   |    |    |
| Noise issues                                    | 0%         |        | 1%         |       | 0%    | 1%  |                | 1%        |      | 0%  |            | 1%         | 1%                 |    |    | 1% |  |   |    | 1% |
| Crooked ex-mayor                                | 0%         | 0%     |            |       | 0%    |     | 0%             |           |      |     | 0%         |            |                    |    | 0% |    |  |   | 1% |    |
| Officers wasting time, not really working       | 0%         | 0%     |            |       | 0%    |     | 0%             |           |      |     | 0%         |            |                    | 2% |    |    |  |   |    | 1% |
| Sexism and racism in department                 | 0%         |        | 0%         |       |       | 1%  |                | 0%        |      | 0%  |            |            | 1%                 |    |    | 1% |  |   |    |    |
| Need more stop lights and stop signs            | 0%         | 0%     |            |       |       | 1%  |                | 0%        |      | 0%  |            |            |                    | 2% |    |    |  |   |    | 1% |
| Educate about ways to prevent crime             | 0%         |        | 0%         | 1%    |       |     |                | 0%        |      |     | 0%         |            | 1%                 |    |    |    |  |   |    | 1% |
| Concern for safety of the officers              | 0%         | 0%     |            |       |       | 1%  |                |           | 1%   |     |            | 1%         |                    |    |    |    | 1%   |   |    |    |
| Boarded up, abandoned buildings                 | 0%         |        | 0%         | 1%    |       |     | 0%             |           |      |     |            |            | 1%                 |    |    |    |  |   |    | 1% |

2014 CMPD Community Survey

**Q22. How much do you agree or disagree with this statement?**

**I am safe in the neighborhood where I live.  
(Don't know responses dropped from base)**

|                         | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 651        | 310    | 341        | 169   | 278   | 189 | 317            | 209       | 87   | 20  | 299        | 228        | 93                 | 179 | 57  | 242 | 174  | 160 | 188 | 129 |
| 1-4= Disagree           | 4%         | 5%     | 4%         | 4%    | 4%    | 6%  | 4%             | 6%        | 2%   |     | 6%         | 2%         | 3%                 | 6%  | 5%  | 4%  | 3%   | 5%  | 3%  | 6%  |
| 5,6= Midpoints          | 9%         | 8%     | 9%         | 8%    | 8%    | 10% | 6%             | 11%       | 13%  | 5%  | 9%         | 8%         | 14%                | 11% | 5%  | 9%  | 10%  | 14% | 3%  | 9%  |
| 7,8= Agree<br>Somewhat  | 29%        | 28%    | 30%        | 28%   | 30%   | 30% | 29%            | 31%       | 26%  | 20% | 28%        | 31%        | 42%                | 26% | 23% | 29% | 32%  | 34% | 25% | 25% |
| 9,10= Agree<br>Strongly | 58%        | 59%    | 57%        | 60%   | 58%   | 54% | 60%            | 53%       | 59%  | 75% | 57%        | 59%        | 41%                | 58% | 67% | 58% | 55%  | 48% | 69% | 60% |
| AVERAGE<br>RATING       | 8.3        | 8.4    | 8.3        | 8.4   | 8.4   | 8.1 | 8.4            | 8.2       | 8.3  | 8.9 | 8.3        | 8.4        | 8.0                | 8.3 | 8.6 | 8.3 | 8.3  | 8.0 | 8.7 | 8.3 |

**Q23. How effective have the Charlotte-Mecklenburg Police crime fighting and prevention strategies been in your neighborhood?  
(Don't know responses dropped from base)**

|                            | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|----------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                            |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                | 623        | 295    | 328        | 162   | 268   | 180 | 302            | 204       | 82   | 20  | 290        | 219        | 91                 | 173 | 54  | 228 | 168  | 153 | 177 | 125 |
| 1-4= Not effective         | 6%         | 6%     | 7%         | 4%    | 9%    | 6%  | 7%             | 7%        | 6%   |     | 6%         | 8%         | 4%                 | 7%  | 9%  | 5%  | 5%   | 6%  | 4%  | 12% |
| 5,6= Midpoints             | 12%        | 10%    | 14%        | 15%   | 12%   | 9%  | 11%            | 13%       | 12%  | 10% | 13%        | 10%        | 13%                | 14% | 7%  | 11% | 12%  | 14% | 8%  | 14% |
| 7,8= Somewhat<br>effective | 35%        | 40%    | 31%        | 38%   | 34%   | 35% | 37%            | 33%       | 34%  | 35% | 32%        | 40%        | 37%                | 31% | 35% | 39% | 39%  | 36% | 39% | 23% |
| 9,10= Very<br>effective    | 47%        | 44%    | 49%        | 43%   | 46%   | 49% | 46%            | 46%       | 48%  | 55% | 49%        | 42%        | 45%                | 48% | 48% | 44% | 44%  | 44% | 49% | 51% |
| AVERAGE<br>RATING          | 7.9        | 7.9    | 7.9        | 7.9   | 7.8   | 8.0 | 7.9            | 7.9       | 8.0  | 8.6 | 7.9        | 7.8        | 8.0                | 7.9 | 8.0 | 7.9 | 7.9  | 7.9 | 8.2 | 7.6 |

2014 CMPD Community Survey

Q24. What are your top concerns about crime and safety in your neighborhood

|   | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|---|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|   |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS   | 649        | 309    | 340        | 169   | 277   | 188 | 318            | 208       | 87   | 19  | 298        | 227        | 94                 | 178 | 56  | 241 | 173  | 161 | 187 | 128 |
| Burglary, theft, break-ins                                    | 30%        | 29%    | 30%        | 22%   | 29%   | 37% | 35%            | 26%       | 22%  | 32% | 27%        | 36%        | 39%                | 26% | 27% | 29% | 31%  | 31% | 28% | 27% |
| None, no concerns   | 27%        | 28%    | 26%        | 30%   | 26%   | 25% | 24%            | 30%       | 31%  | 11% | 28%        | 20%        | 17%                | 26% | 32% | 29% | 24%  | 27% | 30% | 26% |
| Auto theft, auto break-ins                                    | 16%        | 18%    | 15%        | 20%   | 16%   | 12% | 19%            | 13%       | 13%  | 26% | 14%        | 21%        | 14%                | 16% | 18% | 16% | 16%  | 15% | 19% | 15% |
| Traffic safety (speeding, DUI, aggression, texting)           | 11%        | 14%    | 9%         | 9%    | 14%   | 9%  | 15%            | 6%        | 8%   | 16% | 10%        | 15%        | 11%                | 14% | 7%  | 8%  | 13%  | 5%  | 11% | 16% |
| Not enough police patrolling                                  | 9%         | 7%     | 11%        | 7%    | 11%   | 10% | 8%             | 11%       | 7%   | 26% | 11%        | 8%         | 5%                 | 12% | 13% | 7%  | 10%  | 9%  | 8%  | 12% |
| Drugs   | 9%         | 6%     | 11%        | 8%    | 8%    | 11% | 8%             | 12%       | 7%   | 5%  | 11%        | 7%         | 7%                 | 10% | 4%  | 9%  | 8%   | 9%  | 9%  | 9%  |
| Violent crime (rape, muggings, robbery, shootings)            | 8%         | 8%     | 8%         | 7%    | 9%    | 9%  | 8%             | 9%        | 6%   | 11% | 8%         | 10%        | 12%                | 7%  | 7%  | 10% | 8%   | 10% | 9%  | 6%  |
| Home invasions  | 8%         | 9%     | 6%         | 12%   | 10%   | 1%  | 9%             | 5%        | 8%   | 11% | 6%         | 14%        | 7%                 | 11% | 5%  | 7%  | 11%  | 8%  | 5%  | 6%  |
| Young people congregating in certain area, unenforced curfews | 6%         | 5%     | 8%         | 5%    | 8%    | 7%  | 7%             | 6%        | 7%   | 11% | 7%         | 6%         | 10%                | 6%  | 4%  | 7%  | 8%   | 8%  | 6%  | 3%  |
| Panhandling, vagrants, homeless, trespassers, loitering       | 4%         | 6%     | 4%         | 6%    | 5%    | 3%  | 5%             | 5%        | 2%   | 5%  | 4%         | 6%         | 4%                 | 4%  | 11% | 4%  | 3%   | 5%  | 3%  | 7%  |
| Vandalism, property crimes                                    | 4%         | 5%     | 3%         | 3%    | 5%    | 3%  | 6%             | 1%        | 5%   |     | 2%         | 7%         | 3%                 | 3%  | 4%  | 4%  | 4%   | 2%  | 4%  | 5%  |
| Youth crime   | 3%         | 3%     | 3%         | 4%    | 3%    | 2%  | 4%             | 2%        |      | 5%  | 2%         | 5%         | 3%                 | 3%  | 4%  | 2%  | 3%   | 3%  | 3%  | 3%  |
| Slow police response time                                     | 3%         | 3%     | 3%         | 4%    | 3%    | 3%  | 3%             | 3%        | 2%   | 5%  | 3%         | 4%         | 4%                 | 3%  | 4%  | 2%  | 3%   | 3%  | 3%  | 3%  |
| Need street lights  | 3%         | 3%     | 3%         | 2%    | 2%    | 5%  | 3%             | 3%        | 3%   | 5%  | 4%         | 2%         | 4%                 | 3%  | 5%  | 2%  | 4%   | 2%  | 2%  | 3%  |
| Noise issues  | 3%         | 2%     | 3%         | 2%    | 3%    | 4%  | 2%             | 5%        | 2%   |     | 3%         | 3%         | 5%                 | 2%  | 4%  | 2%  | 2%   | 2%  | 2%  | 5%  |
| Not kept informed   | 2%         | 1%     | 2%         | 3%    | 0%    | 2%  | 1%             | 2%        |      | 5%  | 1%         | 1%         | 2%                 | 2%  | 2%  | 0%  | 3%   |     | 1%  | 2%  |
| Sex offenders, crimes against children                        | 2%         | 1%     | 2%         | 2%    | 1%    | 2%  | 1%             | 2%        | 1%   | 5%  | 1%         | 1%         | 1%                 | 2%  | 2%  | 1%  | 2%   | 1%  | 1%  | 2%  |
| Gangs, gang violence  | 1%         | 2%     | 1%         | 1%    | 2%    | 2%  | 1%             | 1%        | 2%   |     | 2%         | 1%         | 2%                 | 2%  |     | 2%  | 2%   | 2%  | 1%  | 1%  |
| Don't know  | 1%         | 2%     | 1%         | 2%    | 1%    | 1%  | 2%             | 1%        | 1%   |     | 1%         | 2%         | 2%                 |     | 4%  | 2%  | 1%   | 1%  | 2%  | 2%  |
| Cut through paths   | 1%         | 1%     | 1%         | 2%    | 1%    | 1%  | 1%             | 1%        | 2%   |     | 1%         | 2%         | 1%                 | 2%  |     | 1%  | 2%   | 1%  | 1%  | 1%  |



2014 CMPD Community Survey

Q24. What are your top concerns about crime and safety in your neighborhood

|   | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |    |    |    | Area of Residence in Charlotte-<br>Mecklenburg |    |    |    |
|---|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|----|----|----|--|----|----|----|
|   |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW | SW | SE | N  | E  | S  | W  |
| Crime continues to increase   | 1%         | 0%     | 2%         | 2%    | 0%    | 2%  | 1%             | 2%        |      |     | 1%         | 1%         |                    | 2% | 2% | 1% | 2%   | 1% | 1% | 2% |
| Guns, gun control   | 1%         | 1%     | 1%         | 1%    | 1%    | 1%  | 1%             | 1%        | 1%   |     | 1%         | 1%         | 2%                 |    |    | 2% | 1%   | 2% | 1% |    |
| Court system: early release of criminals, not putting criminals in jail, repeat offenders | 1%         | 1%     | 1%         | 2%    | 1%    |     | 1%             | 1%        | 1%   |     | 1%         | 1%         |                    | 2% |    | 1% | 1%   |    | 2% | 1% |
| Murder  | 1%         | 1%     | 1%         | 1%    |       | 3%  | 1%             | 1%        | 1%   |     | 1%         |            |                    | 1% | 2% | 1% |  | 1% | 1% | 2% |
| Poor attitude of some officers, show no concern   | 1%         | 0%     | 1%         | 1%    | 1%    |     | 0%             | 0%        | 2%   |     | 1%         | 1%         | 2%                 |    | 2% | 0% |  | 1% | 1% | 1% |
| No crime watch in neighborhood  | 1%         | 0%     | 1%         | 1%    |       | 1%  | 1%             | 1%        |      |     | 0%         | 1%         | 1%                 | 1% | 2% |    | 1%   |    |    | 2% |
| Barking dogs  | 1%         | 0%     | 1%         | 1%    | 1%    | 1%  | 0%             | 0%        | 1%   | 5%  | 0%         | 1%         |                    | 2% |    | 0% | 2%   | 1% |    |    |
| Not enough police   | 1%         | 1%     | 1%         | 2%    | 0%    |     | 0%             | 1%        |      |     | 0%         | 1%         | 1%                 | 1% |    | 1% |  |    | 1% |    |
| Boarded up, abandoned buildings   | 1%         | 1%     | 1%         |       | 1%    | 1%  | 1%             |           | 1%   |     | 0%         | 1%         | 3%                 | 1% |    |    | 1%   | 1% |    | 1% |
| Prostitution  | 0%         |        | 1%         | 1%    | 0%    | 1%  | 0%             | 1%        |      |     | 1%         |            |                    | 1% |    | 0% |  | 1% |    | 2% |
| People cutting through yards  | 0%         | 0%     | 1%         |       |       | 2%  | 0%             | 0%        |      | 5%  | 1%         | 0%         | 1%                 |    | 2% | 0% |  | 1% |    | 1% |
| Domestic violence   | 0%         | 1%     | 0%         | 1%    | 0%    | 1%  | 1%             | 0%        |      |     | 0%         | 1%         |                    | 1% |    | 0% | 1%   | 1% | 1% |    |
| Need sidewalks  | 0%         |        | 1%         | 1%    |       | 1%  | 0%             | 0%        |      | 5%  | 1%         | 0%         |                    | 1% |    |    | 1%   |    | 1% | 1% |
| Poor security in schools  | 0%         | 1%     |            | 1%    |       | 1%  | 1%             |           |      |     | 1%         |            |                    |    | 2% | 0% |  | 1% |    | 1% |
| Junk cars in yards  | 0%         | 0%     | 0%         |       |       | 1%  |                | 0%        | 1%   |     | 1%         |            | 1%                 | 1% |    |    | 1%   |    |    |    |
| Rental property, renters  | 0%         | 0%     | 0%         | 1%    |       | 1%  | 0%             | 0%        |      |     |            | 0%         |                    |    |    | 1% |  | 1% |    |    |
| Bullying  | 0%         |        | 0%         |       | 0%    |     |                | 0%        |      |     | 0%         |            |                    |    |    | 0% |  | 1% |    |    |
| Over policing some areas and under policing others  | 0%         | 0%     |            | 1%    |       |     | 0%             |           |      |     |            | 0%         |                    |    |    | 0% |  |    | 1% |    |
| Racial profiling  | 0%         |        | 0%         |       | 0%    |     |                | 0%        |      |     | 0%         |            |                    |    |    | 0% |  |    | 1% |    |
| Not enough money for police   | 0%         |        | 0%         |       |       | 1%  | 0%             |           |      |     | 0%         |            | 1%                 |    |    |    | 1%   |    |    |    |

2014 CMPD Community Survey

Q24. What are your top concerns about crime and safety in your neighborhood

|                                      | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |    |    |    | Area of Residence in Charlotte-<br>Mecklenburg |    |    |    |
|--------------------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|----|----|----|--|----|----|----|
|                                      |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW | SW | SE | N  | E  | S  | W  |
| Need more stop lights and stop signs | 0%         |        | 0%         |       | 0%    |     |                | 1%        |      | 0%  |            |            |                    |    | 0% |    |  | 1% |    |    |
| Overgrown lawns                      | 0%         | 0%     |            |       | 0%    |     |                | 1%        |      | 0%  |            |            |                    |    | 0% |    | 1%   |    |    |    |
| Fire protection                      | 0%         | 0%     |            |       |       | 1%  | 0%             |           |      |     | 0%         |            | 1%                 |    |    | 1% |  |    |    |    |
| Not enough police who speak Spanish  | 0%         | 0%     |            |       |       | 1%  | 0%             |           |      |     | 0%         |            |                    | 2% |    |    |  |    |    | 1% |
| Arson                                | 0%         | 0%     |            | 1%    |       |     | 0%             |           |      |     | 0%         |            | 1%                 |    |    |    | 1%   |    |    |    |
| Fraud, identity theft                | 0%         |        | 0%         |       |       | 1%  | 0%             |           |      |     |            |            |                    |    | 0% |    |  |    | 1% |    |
| Illegal immigrants                   | 0%         |        | 0%         |       |       | 1%  |                | 0%        |      |     | 0%         |            |                    |    |    |    |  |    |    | 1% |
| Mental health issues                 | 0%         |        | 0%         |       |       | 1%  | 0%             |           |      |     | 0%         |            |                    |    |    |    |  |    |    | 1% |

Q25a. Do you have the following condition in your neighborhood?

Vacant and/or boarded up buildings

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 18%        | 17%    | 19%        | 12%   | 20%   | 23% | 19%            | 20%       | 15%  | 10% | 17%        | 22%        | 24%                | 20% | 16% | 19% | 17%  | 25% | 13% | 20% |
| No          | 82%        | 83%    | 81%        | 88%   | 80%   | 77% | 81%            | 80%       | 85%  | 90% | 83%        | 78%        | 76%                | 80% | 84% | 81% | 83%  | 75% | 87% | 80% |

2014 CMPD Community Survey

**Q25. How serious a safety problem is the following in your neighborhood?**

**Vacant and/or boarded up buildings**  
 (Base=Respondents who have condition in their neighborhood, Don't know responses dropped from base)

|                            | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|----------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                            |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                | 120        | 54     | 66         | 21    | 55    | 43  | 62             | 41        | 13   | 2   | 50         | 50         | 23                 | 35  | 9   | 47  | 30   | 40  | 24  | 26  |
| 1-4= Not a problem         | 56%        | 57%    | 55%        | 57%   | 53%   | 58% | 63%            | 44%       | 54%  | 50% | 58%        | 58%        | 43%                | 51% | 44% | 64% | 50%  | 50% | 83% | 46% |
| 5,6= Midpoints             | 20%        | 28%    | 14%        | 29%   | 22%   | 14% | 23%            | 20%       | 15%  |     | 14%        | 28%        | 22%                | 17% | 22% | 21% | 30%  | 25% | 8%  | 12% |
| 7,8= Serious problem       | 9%         | 9%     | 9%         |       | 13%   | 9%  | 8%             | 10%       | 15%  |     | 10%        | 6%         | 22%                | 6%  | 11% | 6%  | 7%   | 18% |     | 8%  |
| 9,10= Very serious problem | 15%        | 6%     | 23%        | 14%   | 13%   | 19% | 6%             | 27%       | 15%  | 50% | 18%        | 8%         | 13%                | 26% | 22% | 9%  | 13%  | 8%  | 8%  | 35% |
| AVERAGE RATING             | 4.7        | 4.2    | 5.1        | 4.6   | 4.7   | 4.8 | 4.0            | 5.6       | 5.2  | 6.0 | 4.9        | 4.3        | 5.1                | 5.3 | 5.7 | 4.1 | 4.7  | 4.6 | 3.5 | 6.0 |

**Q26a. Do you have the following condition in your neighborhood?**

**Overgrown lawns**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 25%        | 26%    | 23%        | 21%   | 26%   | 26% | 25%            | 22%       | 34%  | 10% | 26%        | 25%        | 31%                | 27% | 12% | 24% | 26%  | 32% | 15% | 28% |
| No          | 75%        | 74%    | 77%        | 79%   | 74%   | 74% | 75%            | 78%       | 66%  | 90% | 74%        | 75%        | 69%                | 73% | 88% | 76% | 74%  | 68% | 85% | 72% |

2014 CMPD Community Survey

Q26. How serious a safety problem is the following in your neighborhood?

Overgrown lawns  
(Base=Respondents who have condition in their neighborhood, Don't know responses dropped from base)

|                            | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|----------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                            |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                | 161        | 81     | 80         | 36    | 73    | 50  | 79             | 45        | 30   | 2   | 77         | 58         | 29                 | 49  | 7   | 59  | 46   | 51  | 28  | 36  |
| 1-4= Not a problem         | 53%        | 54%    | 53%        | 56%   | 53%   | 50% | 66%            | 47%       | 23%  | 50% | 43%        | 64%        | 34%                | 53% | 14% | 64% | 54%  | 45% | 82% | 42% |
| 5,6= Midpoints             | 20%        | 23%    | 16%        | 22%   | 22%   | 16% | 15%            | 16%       | 43%  |     | 27%        | 17%        | 24%                | 24% | 29% | 14% | 33%  | 14% | 14% | 17% |
| 7,8= Serious problem       | 15%        | 12%    | 18%        | 3%    | 16%   | 22% | 11%            | 18%       | 20%  | 50% | 16%        | 10%        | 28%                | 10% | 29% | 14% | 9%   | 27% | 4%  | 14% |
| 9,10= Very serious problem | 12%        | 10%    | 14%        | 19%   | 8%    | 12% | 8%             | 20%       | 13%  |     | 14%        | 9%         | 14%                | 12% | 29% | 8%  | 4%   | 14% |     | 28% |
| AVERAGE RATING             | 4.8        | 4.7    | 4.9        | 4.8   | 4.6   | 5.1 | 4.2            | 5.4       | 5.7  | 5.0 | 5.2        | 4.2        | 5.6                | 4.8 | 6.6 | 4.4 | 4.3  | 5.4 | 3.2 | 5.8 |

Q27a. Do you have the following condition in your neighborhood?

Cut through paths

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 33%        | 32%    | 33%        | 28%   | 36%   | 32% | 34%            | 34%       | 33%  | 20% | 33%        | 35%        | 43%                | 36% | 30% | 29% | 37%  | 35% | 25% | 35% |
| No          | 67%        | 68%    | 67%        | 72%   | 64%   | 68% | 66%            | 66%       | 67%  | 80% | 67%        | 65%        | 57%                | 64% | 70% | 71% | 63%  | 65% | 75% | 65% |

2014 CMPD Community Survey

Q27. How serious a safety problem is the following in your neighborhood?

Cut through paths  
(Base=Respondents who have condition in their neighborhood, Don't know responses dropped from base)

|                               | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                               |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                   | 212        | 98     | 114        | 48    | 99    | 61  | 107            | 72        | 29   | 4   | 99         | 80         | 40                 | 64  | 17  | 69  | 64   | 56  | 47  | 45  |
| 1-4= Not a<br>problem         | 42%        | 39%    | 45%        | 50%   | 43%   | 34% | 46%            | 39%       | 34%  | 50% | 38%        | 55%        | 40%                | 39% | 29% | 46% | 44%  | 41% | 45% | 38% |
| 5,6= Midpoints                | 25%        | 34%    | 18%        | 19%   | 30%   | 25% | 21%            | 32%       | 28%  | 25% | 32%        | 16%        | 30%                | 23% | 59% | 17% | 27%  | 18% | 28% | 31% |
| 7,8= Serious<br>problem       | 17%        | 18%    | 17%        | 13%   | 15%   | 21% | 20%            | 15%       | 17%  |     | 17%        | 16%        | 15%                | 19% | 12% | 19% | 19%  | 25% | 11% | 13% |
| 9,10= Very serious<br>problem | 15%        | 9%     | 20%        | 19%   | 11%   | 20% | 14%            | 14%       | 21%  | 25% | 12%        | 13%        | 15%                | 19% |     | 17% | 11%  | 16% | 17% | 18% |
| AVERAGE<br>RATING             | 5.3        | 5.0    | 5.4        | 4.9   | 5.1   | 5.8 | 5.1            | 5.2       | 5.8  | 5.3 | 5.2        | 4.7        | 5.3                | 5.4 | 4.9 | 5.3 | 5.0  | 5.5 | 5.1 | 5.5 |

Q28a. Do you have the following condition in your neighborhood?

Poor street lighting

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 40%        | 40%    | 40%        | 39%   | 43%   | 37% | 40%            | 40%       | 48%  | 25% | 39%        | 46%        | 47%                | 42% | 33% | 40% | 41%  | 42% | 38% | 40% |
| No          | 60%        | 60%    | 60%        | 61%   | 57%   | 63% | 60%            | 60%       | 52%  | 75% | 61%        | 54%        | 53%                | 58% | 67% | 60% | 59%  | 58% | 62% | 60% |

2014 CMPD Community Survey

**Q28. How serious a safety problem is the following in your neighborhood?**

**Poor street lighting**  
 (Base=Respondents who have condition in their neighborhood, Don't know responses dropped from base)

|                               | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                               |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                   | 263        | 125    | 138        | 67    | 120   | 70  | 127            | 83        | 42   | 5   | 118        | 106        | 44                 | 76  | 19  | 98  | 72   | 67  | 72  | 52  |
| 1-4= Not a<br>problem         | 31%        | 34%    | 28%        | 24%   | 36%   | 30% | 37%            | 27%       | 26%  | 40% | 25%        | 41%        | 39%                | 28% | 32% | 32% | 29%  | 37% | 31% | 27% |
| 5,6= Midpoints                | 28%        | 28%    | 28%        | 27%   | 32%   | 23% | 28%            | 28%       | 29%  |     | 32%        | 23%        | 27%                | 26% | 16% | 31% | 26%  | 27% | 35% | 21% |
| 7,8= Serious<br>problem       | 19%        | 23%    | 14%        | 18%   | 16%   | 23% | 17%            | 18%       | 24%  |     | 14%        | 21%        | 18%                | 20% | 32% | 16% | 26%  | 10% | 18% | 19% |
| 9,10= Very serious<br>problem | 22%        | 14%    | 30%        | 31%   | 17%   | 24% | 18%            | 28%       | 21%  | 60% | 28%        | 16%        | 16%                | 26% | 21% | 21% | 18%  | 25% | 17% | 33% |
| AVERAGE<br>RATING             | 5.9        | 5.6    | 6.2        | 6.5   | 5.5   | 6.1 | 5.6            | 6.2       | 6.2  | 7.2 | 6.2        | 5.5        | 5.5                | 6.2 | 6.3 | 5.8 | 5.9  | 5.8 | 5.6 | 6.6 |

**Q29a. Do you have the following condition in your neighborhood?**

**Accumulation of garbage and/or bulky items**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 21%        | 22%    | 20%        | 19%   | 21%   | 23% | 21%            | 20%       | 24%  | 15% | 22%        | 21%        | 31%                | 21% | 18% | 21% | 26%  | 29% | 11% | 19% |
| No          | 79%        | 78%    | 80%        | 81%   | 79%   | 77% | 79%            | 80%       | 76%  | 85% | 78%        | 79%        | 69%                | 79% | 82% | 79% | 74%  | 71% | 89% | 81% |

2014 CMPD Community Survey

**Q29. How serious a safety problem is the following in your neighborhood?**

**Accumulation of garbage and/or bulky items**  
 (Base=Respondents who have condition in their neighborhood, Don't know responses dropped from base)

|                            | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |      | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|----------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                            |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth  | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                | 135        | 67     | 68         | 32    | 58    | 43  | 67             | 42        | 21   | 3    | 66         | 47         | 29                 | 37  | 10  | 50  | 45   | 46  | 20  | 24  |
| 1-4= Not a problem         | 55%        | 55%    | 54%        | 63%   | 53%   | 49% | 60%            | 45%       | 48%  | 100% | 48%        | 68%        | 55%                | 59% | 70% | 52% | 60%  | 54% | 50% | 50% |
| 5,6= Midpoints             | 19%        | 13%    | 24%        | 19%   | 16%   | 23% | 15%            | 29%       | 14%  |      | 24%        | 9%         | 17%                | 19% | 10% | 18% | 20%  | 17% | 20% | 17% |
| 7,8= Serious problem       | 16%        | 15%    | 16%        | 3%    | 24%   | 14% | 16%            | 14%       | 19%  |      | 15%        | 15%        | 10%                | 19% |     | 18% | 16%  | 15% | 15% | 17% |
| 9,10= Very serious problem | 11%        | 16%    | 6%         | 16%   | 7%    | 14% | 9%             | 12%       | 19%  |      | 12%        | 9%         | 17%                | 3%  | 20% | 12% | 4%   | 13% | 15% | 17% |
| AVERAGE RATING             | 4.7        | 4.9    | 4.5        | 4.3   | 4.6   | 5.0 | 4.4            | 4.9       | 5.5  | 2.0  | 4.9        | 4.0        | 4.7                | 4.3 | 4.5 | 4.8 | 4.3  | 4.8 | 4.8 | 5.1 |

**Q30a. Do you have the following condition in your neighborhood?**

**Clubs and bars in or near your neighborhood**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 20%        | 21%    | 19%        | 25%   | 21%   | 15% | 21%            | 19%       | 18%  | 30% | 22%        | 20%        | 28%                | 23% | 26% | 16% | 20%  | 23% | 17% | 20% |
| No          | 80%        | 79%    | 81%        | 75%   | 79%   | 85% | 79%            | 81%       | 82%  | 70% | 78%        | 80%        | 72%                | 77% | 74% | 84% | 80%  | 77% | 83% | 80% |

2014 CMPD Community Survey

**Q30. How serious a safety problem is the following in your neighborhood?**

**Clubs and bars in or near your neighborhood**  
 (Base=Respondents who have condition in their neighborhood, Don't know responses dropped from base)

|                            | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|----------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                            |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                | 129        | 64     | 65         | 43    | 58    | 28  | 67             | 39        | 16   | 6   | 65         | 46         | 26                 | 41  | 15  | 39  | 34   | 37  | 32  | 26  |
| 1-4= Not a problem         | 63%        | 67%    | 58%        | 63%   | 57%   | 75% | 69%            | 59%       | 44%  | 67% | 63%        | 80%        | 62%                | 59% | 80% | 69% | 65%  | 70% | 59% | 54% |
| 5,6= Midpoints             | 22%        | 19%    | 26%        | 28%   | 21%   | 18% | 18%            | 26%       | 31%  | 33% | 17%        | 15%        | 19%                | 24% | 7%  | 23% | 21%  | 19% | 22% | 31% |
| 7,8= Serious problem       | 9%         | 11%    | 6%         | 2%    | 17%   |     | 6%             | 8%        | 25%  |     | 12%        | 2%         | 12%                | 10% | 13% | 3%  | 12%  | 5%  | 13% | 4%  |
| 9,10= Very serious problem | 6%         | 3%     | 9%         | 7%    | 5%    | 7%  | 7%             | 8%        |      |     | 8%         | 2%         | 8%                 | 7%  |     | 5%  | 3%   | 5%  | 6%  | 12% |
| AVERAGE RATING             | 4.1        | 3.9    | 4.2        | 4.0   | 4.3   | 3.8 | 4.0            | 4.0       | 4.7  | 3.5 | 4.2        | 3.3        | 4.3                | 4.1 | 3.7 | 3.6 | 3.8  | 3.8 | 4.2 | 4.6 |

**Q31a. Do you have the following condition in your neighborhood?**

**Concentration of rental property in or near your neighborhood**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 47%        | 49%    | 44%        | 46%   | 50%   | 46% | 50%            | 43%       | 44%  | 60% | 47%        | 52%        | 52%                | 51% | 53% | 40% | 47%  | 48% | 40% | 53% |
| No          | 53%        | 51%    | 56%        | 54%   | 50%   | 54% | 50%            | 57%       | 56%  | 40% | 53%        | 48%        | 48%                | 49% | 47% | 60% | 53%  | 52% | 60% | 47% |



2014 CMPD Community Survey

**Q31. How serious a safety problem is the following in your neighborhood?**

**Concentration of rental property in or near your neighborhood  
(Base=Respondents who have condition in their neighborhood, Don't know responses dropped from base)**

|                               | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                               |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                   | 304        | 152    | 152        | 78    | 138   | 86  | 160            | 89        | 38   | 12  | 142        | 118        | 49                 | 92  | 30  | 98  | 82   | 77  | 76  | 69  |
| 1-4= Not a<br>problem         | 52%        | 53%    | 50%        | 53%   | 52%   | 49% | 53%            | 51%       | 42%  | 58% | 51%        | 59%        | 47%                | 55% | 50% | 50% | 57%  | 47% | 57% | 45% |
| 5,6= Midpoints                | 21%        | 20%    | 21%        | 23%   | 24%   | 14% | 24%            | 17%       | 18%  | 17% | 20%        | 16%        | 18%                | 17% | 20% | 26% | 20%  | 19% | 25% | 19% |
| 7,8= Serious<br>problem       | 17%        | 21%    | 14%        | 13%   | 17%   | 22% | 16%            | 17%       | 34%  |     | 18%        | 17%        | 22%                | 12% | 23% | 17% | 12%  | 23% | 13% | 22% |
| 9,10= Very serious<br>problem | 10%        | 5%     | 15%        | 12%   | 7%    | 15% | 8%             | 16%       | 5%   | 25% | 11%        | 8%         | 12%                | 15% | 7%  | 7%  | 11%  | 10% | 5%  | 14% |
| AVERAGE<br>RATING             | 4.9        | 4.7    | 5.1        | 4.8   | 4.7   | 5.2 | 4.7            | 5.2       | 5.1  | 5.1 | 4.9        | 4.5        | 5.2                | 4.9 | 4.9 | 4.8 | 4.6  | 5.2 | 4.4 | 5.4 |

**Q32. Do you have access to the Internet?**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 79%        | 82%    | 77%        | 90%   | 81%   | 69% | 86%            | 69%       | 79%  | 80% | 70%        | 96%        | 77%                | 76% | 67% | 83% | 83%  | 76% | 87% | 67% |
| No/DK       | 21%        | 18%    | 23%        | 10%   | 19%   | 31% | 14%            | 31%       | 21%  | 20% | 30%        | 4%         | 23%                | 24% | 33% | 17% | 17%  | 24% | 13% | 33% |

**Q33. Have you heard of the Website called Nextdoor.com?  
(Base=Respondents with access to Internet)**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 516        | 254    | 262        | 153   | 225   | 131 | 273            | 144       | 69   | 16  | 209        | 218        | 72                 | 136 | 38  | 201 | 144  | 122 | 163 | 87  |
| Yes         | 15%        | 12%    | 19%        | 10%   | 17%   | 18% | 16%            | 13%       | 14%  | 25% | 15%        | 18%        | 19%                | 15% | 8%  | 14% | 15%  | 18% | 12% | 18% |
| No/DK       | 85%        | 88%    | 81%        | 90%   | 83%   | 82% | 84%            | 87%       | 86%  | 75% | 85%        | 82%        | 81%                | 85% | 92% | 86% | 85%  | 82% | 88% | 82% |

2014 CMPD Community Survey

**Q34. Do you use Nextdoor.com?**  
(Base=Respondents with access to Internet)

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |      | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth  | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 516        | 254    | 262        | 153   | 225   | 131 | 273            | 144       | 69   | 16   | 209        | 218        | 72                 | 136 | 38  | 201 | 144  | 122 | 163 | 87  |
| Yes         | 4%         | 3%     | 6%         | 4%    | 5%    | 5%  | 5%             | 3%        | 7%   |      | 4%         | 6%         | 6%                 | 3%  | 3%  | 5%  | 4%   | 5%  | 4%  | 5%  |
| No/DK       | 96%        | 97%    | 94%        | 96%   | 95%   | 95% | 95%            | 97%       | 93%  | 100% | 96%        | 94%        | 94%                | 97% | 97% | 95% | 96%  | 95% | 96% | 95% |

**Q35. How interested would you be in using Nextdoor.com to receive police alerts for your neighborhood?**  
(Base=Respondents with access to Internet)

|                          | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|--------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                          |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS              | 516        | 254    | 262        | 153   | 225   | 131 | 273            | 144       | 69   | 16  | 209        | 218        | 72                 | 136 | 38  | 201 | 144  | 122 | 163 | 87  |
| 1-4= Not interested      | 19%        | 23%    | 15%        | 20%   | 20%   | 16% | 22%            | 17%       | 12%  | 25% | 17%        | 22%        | 21%                | 16% | 16% | 21% | 20%  | 16% | 22% | 16% |
| 5,6= Midpoints           | 15%        | 18%    | 13%        | 17%   | 14%   | 15% | 17%            | 11%       | 17%  | 13% | 15%        | 16%        | 13%                | 16% | 8%  | 16% | 14%  | 20% | 13% | 14% |
| 7,8= Somewhat interested | 21%        | 20%    | 22%        | 18%   | 26%   | 17% | 22%            | 24%       | 17%  | 13% | 19%        | 23%        | 14%                | 21% | 29% | 23% | 20%  | 22% | 22% | 21% |
| 9,10= Very interested    | 41%        | 35%    | 47%        | 40%   | 38%   | 47% | 37%            | 47%       | 46%  | 50% | 44%        | 37%        | 51%                | 42% | 47% | 35% | 41%  | 36% | 40% | 48% |
| Don't know               | 3%         | 4%     | 3%         | 5%    | 1%    | 5%  | 3%             | 2%        | 7%   |     | 5%         | 2%         | 1%                 | 5%  |     | 4%  | 5%   | 5%  | 2%  | 1%  |
| AVERAGE RATING           | 7.0        | 6.5    | 7.5        | 6.9   | 6.9   | 7.4 | 6.7            | 7.4       | 7.7  | 6.9 | 7.3        | 6.8        | 7.2                | 7.2 | 7.5 | 6.7 | 7.0  | 6.9 | 6.8 | 7.4 |

**Q36. Would you describe the amount of police visibility in your neighborhood as . . .**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Too little  | 33%        | 32%    | 35%        | 32%   | 35%   | 34% | 36%            | 33%       | 25%  | 40% | 34%        | 35%        | 34%                | 37% | 25% | 33% | 35%  | 35% | 30% | 34% |
| Too much    | 2%         | 1%     | 2%         | 2%    | 1%    | 1%  | 2%             | 2%        |      |     | 3%         | 1%         | 1%                 | 2%  | 2%  | 2%  | 1%   | 1%  | 3%  | 2%  |
| About right | 62%        | 64%    | 60%        | 65%   | 62%   | 58% | 60%            | 62%       | 72%  | 60% | 61%        | 63%        | 62%                | 58% | 70% | 62% | 59%  | 61% | 65% | 63% |
| Don't know  | 3%         | 3%     | 3%         | 1%    | 1%    | 6%  | 3%             | 2%        | 2%   |     | 3%         | 0%         | 3%                 | 3%  | 4%  | 2%  | 5%   | 2%  | 3%  | 1%  |

2014 CMPD Community Survey

**Q37. Over the past 12 months, how frequently have you seen police patrolling in your neighborhood?**

|              | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|--------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|              |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS  | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Never        | 11%        | 11%    | 11%        | 16%   | 10%   | 8%  | 10%            | 9%        | 14%  | 15% | 11%        | 11%        | 11%                | 13% | 11% | 10% | 13%  | 6%  | 11% | 12% |
| Occasionally | 57%        | 56%    | 58%        | 52%   | 59%   | 60% | 61%            | 54%       | 52%  | 55% | 55%        | 60%        | 54%                | 54% | 51% | 60% | 60%  | 60% | 58% | 48% |
| Frequently   | 30%        | 32%    | 29%        | 32%   | 30%   | 30% | 28%            | 34%       | 34%  | 30% | 32%        | 29%        | 33%                | 31% | 35% | 29% | 25%  | 32% | 29% | 38% |
| Don't know   | 2%         | 1%     | 3%         | 1%    | 1%    | 2%  | 1%             | 3%        |      |     | 1%         | 0%         | 2%                 | 1%  | 4%  | 2%  | 2%   | 2%  | 2%  |     |

**Q38. The area patrolled by the CMPD is divided into 13 patrol divisions. Do you know where your current police division office is located?**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 52%        | 51%    | 53%        | 54%   | 51%   | 54% | 45%            | 63%       | 54%  | 50% | 49%        | 52%        | 60%                | 55% | 47% | 48% | 54%  | 57% | 40% | 63% |
| No/DK       | 48%        | 49%    | 47%        | 46%   | 49%   | 46% | 55%            | 37%       | 46%  | 50% | 51%        | 48%        | 40%                | 45% | 53% | 52% | 46%  | 43% | 60% | 37% |

**Q39. In the past 12 months, have you visited your police division office?  
(Re-populated to total respondents)**

|                            | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|----------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                            |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes                        | 5%         | 4%     | 5%         | 5%    | 5%    | 5%  | 5%             | 5%        | 3%   | 5%  | 4%         | 6%         | 2%                 | 7%  | 2%  | 4%  | 5%   | 4%  | 3%  | 8%  |
| No, but know where it is   | 48%        | 47%    | 48%        | 49%   | 46%   | 49% | 39%            | 58%       | 51%  | 45% | 45%        | 46%        | 57%                | 48% | 46% | 44% | 49%  | 52% | 37% | 55% |
| No, don't know where it is | 48%        | 49%    | 47%        | 46%   | 49%   | 46% | 55%            | 37%       | 46%  | 50% | 51%        | 48%        | 40%                | 45% | 53% | 52% | 46%  | 43% | 60% | 37% |

2014 CMPD Community Survey

**Q40. In the past 12 months, have you interacted with any officers in your police division office?**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 26%        | 26%    | 27%        | 27%   | 28%   | 23% | 30%            | 22%       | 28%  | 15% | 23%        | 31%        | 37%                | 28% | 19% | 21% | 30%  | 23% | 24% | 29% |
| No/DK       | 74%        | 74%    | 73%        | 73%   | 72%   | 77% | 70%            | 78%       | 72%  | 85% | 77%        | 69%        | 63%                | 72% | 81% | 79% | 70%  | 77% | 76% | 71% |

**Q41. In the past 12 months, have you or anyone else in your household been a victim of a violent crime, such as assault or armed robbery, that was reported to the CMPD?**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |      | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth  | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20   | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 2%         | 3%     | 2%         | 5%    | 1%    | 1%  | 2%             | 2%        | 3%   |      | 3%         | 1%         | 4%                 | 2%  | 2%  | 2%  | 1%   | 4%  | 2%  | 2%  |
| No          | 97%        | 97%    | 98%        | 95%   | 98%   | 98% | 98%            | 97%       | 97%  | 100% | 97%        | 99%        | 95%                | 98% | 96% | 98% | 98%  | 96% | 98% | 98% |
| Don't know  | 0%         | 1%     | 0%         |       | 0%    | 1%  |                | 0%        |      |      |            |            | 1%                 | 1%  | 2%  |     | 1%   |     | 1%  |     |

**Q42. After the initial report was made, did the police follow-up and contact you about the case in any way?  
(Base=Respondent who reported a violent crime)**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |            | Income     |      | CMPD Service Areas |      |     |     | Area of Residence in Charlotte-Mecklenburg |     |      |  |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------------|------------|------|--------------------|------|-----|-----|--|-----|------|--|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | <<br>\$60k | \$60k<br>+ | NE   | NW                 | SW   | SE  | N   | E  | S   | W    |  |
| RESPONDENTS | 14         | 8      | 6          | 8     | 4     | 2   | 5              | 6         | 3    | 9          | 3          | 4    | 4                  | 1    | 4   | 2   | 7  | 3   | 2    |  |
| Yes         | 43%        | 63%    | 17%        | 50%   | 25%   | 50% | 60%            | 17%       | 67%  | 44%        | 33%        | 100% | 25%                | 100% |     | 50% | 57%  | 33% |      |  |
| No          | 50%        | 25%    | 83%        | 50%   | 50%   | 50% | 20%            | 83%       | 33%  | 44%        | 67%        |      | 75%                |      | 75% | 50% | 29%  | 67% | 100% |  |
| Don't know  | 7%         | 13%    |            |       | 25%   |     | 20%            |           |      | 11%        |            |      |                    | 25%  |     |     | 14%  |     |      |  |

2014 CMPD Community Survey

**Q43. How was the follow-up contact made?**  
 (Base=Respondent who reported a violent crime and had follow-up contact with police)

|   | To-<br>tal | Gender |            | Age   |       |      | Race/Ethnicity |           |      | Income     |        | CMPD Service Areas |      |      | Area of Residence in<br>Charlotte-Mecklenburg |     |      |
|---|------------|--------|------------|-------|-------|------|----------------|-----------|------|------------|--------|--------------------|------|------|---|-----|------|
|   |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+  | Wh             | Afr<br>Am | Hisp | <<br>\$60k | \$60k+ | NE                 | NW   | SW   | N   | E   | S    |
| RESPONDENTS   | 6          | 5      | 1          | 4     | 1     | 1    | 3              | 1         | 2    | 4          | 1      | 4                  | 1    | 1    | 1   | 4   | 1    |
| In person   | 33%        | 20%    | 100%       | 25%   | 100%  |      | 33%            |           | 50%  | 25%        |        | 50%                |      |      |   | 50% |      |
| By telephone  | 50%        | 60%    |            | 75%   |       |      | 67%            |           | 50%  | 50%        | 100%   | 25%                | 100% | 100% | 100%  | 25% | 100% |
| By email or other<br>electronic means<br>of communication | 17%        | 20%    |            |       |       | 100% |                | 100%      |      | 25%        |        | 25%                |      |      |   | 25% |      |

**Q44. Overall, how satisfied were you with the police follow-up?**  
 (Base=Respondent who reported a violent crime and had follow-up contact with police)

|                            | To-<br>tal | Gender |            | Age   |       |      | Race/Ethnicity |           |      | Income     |        | CMPD Service Areas |      |      | Area of Residence in<br>Charlotte-Mecklenburg |      |      |
|----------------------------|------------|--------|------------|-------|-------|------|----------------|-----------|------|------------|--------|--------------------|------|------|---|------|------|
|                            |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+  | Wh             | Afr<br>Am | Hisp | <<br>\$60k | \$60k+ | NE                 | NW   | SW   | N   | E    | S    |
| RESPONDENTS                | 6          | 5      | 1          | 4     | 1     | 1    | 3              | 1         | 2    | 4          | 1      | 4                  | 1    | 1    | 1   | 4    | 1    |
| 7,8= Somewhat<br>satisfied | 33%        | 40%    |            | 50%   |       |      | 33%            |           | 50%  | 25%        | 100%   | 25%                | 100% |      | 100%  | 25%  |      |
| 9,10= Very<br>satisfied    | 67%        | 60%    | 100%       | 50%   | 100%  | 100% | 67%            | 100%      | 50%  | 75%        |        | 75%                |      | 100% | 75%   | 100% |      |
| AVERAGE<br>RATING          | 9.2        | 9.0    | 10.0       | 8.8   | 10.0  | 10.0 | 9.3            | 10.0      | 8.5  | 9.5        | 7.0    | 9.3                | 8.0  | 10.0 | 8.0   | 9.3  | 10.0 |

**Q45. In the past 12 months, have you or anyone else in your household been a victim of a non-violent crime, such as a theft, a home break-in, a car break-in, or a car theft that was reported to the CMPD?**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |      | Income     |        | CMPD Service Areas |     |     |     | Area of Residence in<br>Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------|------------|--------|--------------------|-----|-----|-----|---|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth  | <<br>\$60k | \$60k+ | NE                 | NW  | SW  | SE  | N   | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20   | 299        | 228    | 94                 | 179 | 57  | 242 | 174   | 161 | 188 | 129 |
| Yes         | 9%         | 9%     | 8%         | 12%   | 7%    | 7%  | 8%             | 8%        | 13%  |      | 9%         | 7%     | 9%                 | 9%  | 7%  | 7%  | 6%  | 9%  | 10% | 11% |
| No          | 91%        | 91%    | 91%        | 88%   | 92%   | 93% | 92%            | 92%       | 87%  | 100% | 91%        | 93%    | 90%                | 91% | 91% | 93% | 94%   | 91% | 90% | 89% |
| Don't know  | 0%         | 0%     | 0%         |       | 0%    |     |                |           |      |      |            |        | 1%                 |     | 2%  |     | 1%  |     | 1%  |     |

2014 CMPD Community Survey

**Q46. After the initial report was made, did the police follow-up and contact you about the case in any way?**  
 (Base=Respondent who reported a non-violent crime)

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 56         | 27     | 29         | 21    | 20    | 14  | 27             | 17        | 11   | 28         | 17         | 8                  | 16  | 4   | 18  | 10   | 14  | 18  | 14  |
| Yes         | 55%        | 56%    | 55%        | 48%   | 60%   | 57% | 67%            | 59%       | 18%  | 46%        | 71%        | 25%                | 56% | 75% | 67% | 60%  | 43% | 67% | 50% |
| No          | 43%        | 44%    | 41%        | 52%   | 35%   | 43% | 33%            | 35%       | 82%  | 50%        | 29%        | 75%                | 38% | 25% | 33% | 40%  | 57% | 33% | 43% |
| Don't know  | 2%         |        | 3%         |       | 5%    |     |                | 6%        |      | 4%         |            |                    | 6%  |     |     |  |     |     | 7%  |

**Q47. How was the follow-up contact made?**  
 (Base=Respondent who reported a non-violent crime and had follow-up contact with police)

|   | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|---|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|   |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS   | 31         | 15     | 16         | 10    | 12    | 8   | 18             | 10        | 2    | 13         | 12         | 2                  | 9   | 3   | 12  | 6  | 6   | 12  | 7   |
| By telephone  | 71%        | 73%    | 69%        | 90%   | 50%   | 75% | 72%            | 60%       | 100% | 92%        | 58%        | 100%               | 67% | 67% | 67% | 83%  | 83% | 58% | 71% |
| In person   | 16%        | 13%    | 19%        |       | 25%   | 25% | 11%            | 30%       |      | 8%         | 17%        |                    | 33% |     | 8%  | 17%  | 17% | 8%  | 29% |
| By email or other electronic means of communication | 13%        | 13%    | 13%        | 10%   | 25%   |     | 17%            | 10%       |      | 25%        |            |                    |     | 33% | 25% |  |     | 33% |     |

**Q48. Overall, how satisfied were you with the police follow-up?**  
 (Base=Respondent who reported a non-violent crime and had follow-up contact with police)

|                         | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 30         | 15     | 15         | 9     | 12    | 8   | 17             | 10        | 2    | 13         | 11         | 2                  | 9   | 2   | 12  | 6  | 6   | 11  | 7   |
| 1-4= Not satisfied      | 13%        | 20%    | 7%         |       | 8%    | 38% | 12%            | 20%       |      | 8%         | 18%        |                    | 33% |     | 8%  | 33%  |     | 9%  | 14% |
| 5,6= Midpoints          | 7%         | 7%     | 7%         |       | 17%   |     | 12%            |           |      | 18%        |            |                    |     |     | 8%  |  |     | 18% |     |
| 7,8= Somewhat satisfied | 40%        | 53%    | 27%        | 56%   | 50%   | 13% | 53%            | 20%       | 50%  | 54%        | 45%        | 100%               | 22% | 50% | 42% | 33%  | 67% | 45% | 14% |
| 9,10= Very satisfied    | 40%        | 20%    | 60%        | 44%   | 25%   | 50% | 24%            | 60%       | 50%  | 38%        | 18%        |                    | 44% | 50% | 42% | 33%  | 33% | 27% | 71% |
| AVERAGE RATING          | 7.5        | 6.7    | 8.3        | 8.6   | 7.3   | 6.4 | 7.1            | 7.7       | 8.5  | 8.0        | 6.4        | 8.0                | 6.6 | 9.0 | 7.6 | 6.7  | 8.2 | 7.2 | 8.1 |

**2014 CMPD Community Survey**

**Q49. Within the past 12 months, have you or a member of your household called the Mecklenburg County 911 Emergency Call Center to report a crime or a suspected crime?**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |      | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth  | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20   | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 10%        | 11%    | 9%         | 11%   | 10%   | 10% | 11%            | 9%        | 10%  |      | 9%         | 11%        | 13%                | 13% | 5%  | 8%  | 11%  | 10% | 7%  | 12% |
| No/DK       | 90%        | 89%    | 91%        | 89%   | 90%   | 90% | 89%            | 91%       | 90%  | 100% | 91%        | 89%        | 87%                | 87% | 95% | 92% | 89%  | 90% | 93% | 88% |

**Q50. Within the past 12 months, have your or a member of your household called the Mecklenburg County 911 Emergency Call Center for an emergency not related to a crime?**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 17%        | 15%    | 18%        | 18%   | 15%   | 20% | 15%            | 20%       | 14%  | 30% | 19%        | 14%        | 17%                | 20% | 12% | 17% | 19%  | 19% | 13% | 16% |
| No/DK       | 83%        | 85%    | 82%        | 82%   | 85%   | 80% | 85%            | 80%       | 86%  | 70% | 81%        | 86%        | 83%                | 80% | 88% | 83% | 81%  | 81% | 87% | 84% |

**Q51. How satisfied were you with the following aspect of the service provided by the 911 emergency operator who took your call?**

**The length of time it took to answer your call  
(Base=Respondents who called 911 in past 12 months. Don't know responses dropped from base.)**

|                         | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 147        | 66     | 81         | 39    | 60    | 47  | 69             | 50        | 19   | 6   | 70         | 48         | 24                 | 49  | 8   | 53  | 43   | 41  | 32  | 31  |
| 1-4= Not satisfied      | 9%         | 8%     | 10%        | 15%   | 12%   |     | 10%            | 8%        | 5%   | 17% | 7%         | 13%        | 4%                 | 6%  | 13% | 13% | 7%   | 10% | 13% | 6%  |
| 5,6= Midpoints          | 10%        | 12%    | 7%         | 10%   | 10%   | 9%  | 7%             | 12%       | 11%  |     | 9%         | 10%        | 17%                | 10% |     | 9%  | 9%   | 15% | 6%  | 6%  |
| 7,8= Somewhat satisfied | 12%        | 14%    | 10%        | 10%   | 13%   | 11% | 13%            | 6%        | 26%  |     | 6%         | 19%        | 17%                | 10% | 13% | 11% | 12%  | 10% | 16% | 10% |
| 9,10= Very satisfied    | 70%        | 67%    | 73%        | 64%   | 65%   | 81% | 70%            | 74%       | 58%  | 83% | 79%        | 58%        | 63%                | 73% | 75% | 66% | 72%  | 66% | 66% | 77% |
| AVERAGE RATING          | 8.4        | 8.3    | 8.5        | 8.1   | 8.1   | 9.0 | 8.4            | 8.5       | 8.2  | 8.8 | 8.7        | 8.0        | 8.3                | 8.6 | 8.8 | 8.2 | 8.5  | 8.2 | 8.3 | 8.6 |

2014 CMPD Community Survey

Q52. How satisfied were you with the following aspect of the service provided by the 911 emergency operator who took your call?

Asking appropriate questions  
(Base=Respondents who called 911 in past year, Don't know responses dropped from base)

|                         | Total | Gender |        | Age   |       |     | Race/Ethnicity |        |      |      | Income  |         | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|-------|--------|--------|-------|-------|-----|----------------|--------|------|------|---------|---------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |       | Male   | Female | 18-34 | 35-54 | 55+ | Wh             | Afr Am | Hisp | Oth  | < \$60k | \$60k + | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 147   | 66     | 81     | 39    | 60    | 47  | 69             | 50     | 19   | 6    | 70      | 48      | 24                 | 49  | 8   | 53  | 43   | 41  | 32  | 31  |
| 1-4= Not satisfied      | 7%    | 8%     | 6%     | 8%    | 10%   | 2%  | 9%             | 6%     | 5%   |      | 7%      | 10%     |                    | 6%  |     | 9%  | 5%   | 5%  | 9%  | 10% |
| 5,6= Midpoints          | 8%    | 8%     | 9%     | 13%   | 7%    | 6%  | 9%             | 8%     | 5%   |      | 7%      | 8%      | 13%                | 6%  |     | 11% | 2%   | 15% | 9%  | 6%  |
| 7,8= Somewhat satisfied | 11%   | 12%    | 10%    | 8%    | 15%   | 9%  | 14%            | 4%     | 21%  |      | 11%     | 10%     | 8%                 | 10% | 25% | 13% | 12%  | 12% | 16% | 3%  |
| 9,10= Very satisfied    | 74%   | 73%    | 75%    | 72%   | 68%   | 83% | 68%            | 82%    | 68%  | 100% | 74%     | 71%     | 79%                | 78% | 75% | 66% | 81%  | 68% | 66% | 81% |
| AVERAGE RATING          | 8.6   | 8.4    | 8.8    | 8.5   | 8.3   | 9.0 | 8.4            | 8.8    | 8.4  | 10.0 | 8.6     | 8.3     | 8.9                | 8.8 | 9.1 | 8.3 | 9.0  | 8.5 | 8.3 | 8.5 |

Q53. How satisfied were you with the following aspect of the service provided by the 911 emergency operator who took your call?

Treating you courteously and respectfully  
(Base=Respondents who called 911 in past 12 months. Don't know responses dropped from base.)

|                         | Total | Gender |        | Age   |       |     | Race/Ethnicity |        |      |      | Income  |         | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|-------|--------|--------|-------|-------|-----|----------------|--------|------|------|---------|---------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |       | Male   | Female | 18-34 | 35-54 | 55+ | Wh             | Afr Am | Hisp | Oth  | < \$60k | \$60k + | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 147   | 66     | 81     | 39    | 60    | 47  | 69             | 50     | 19   | 6    | 70      | 48      | 24                 | 49  | 8   | 53  | 43   | 41  | 32  | 31  |
| 1-4= Not satisfied      | 3%    | 5%     | 1%     | 5%    | 3%    |     | 3%             | 2%     | 5%   |      | 3%      | 4%      |                    | 2%  |     | 4%  |  | 2%  | 3%  | 6%  |
| 5,6= Midpoints          | 9%    | 6%     | 11%    | 8%    | 8%    | 11% | 9%             | 8%     | 11%  |      | 6%      | 10%     | 13%                | 6%  |     | 11% | 2%   | 17% | 6%  | 10% |
| 7,8= Somewhat satisfied | 10%   | 11%    | 10%    | 10%   | 15%   | 4%  | 16%            | 6%     | 5%   |      | 7%      | 15%     | 8%                 | 8%  | 25% | 11% | 9%   | 5%  | 22% | 6%  |
| 9,10= Very satisfied    | 78%   | 79%    | 78%    | 77%   | 73%   | 85% | 72%            | 84%    | 79%  | 100% | 84%     | 71%     | 79%                | 84% | 75% | 74% | 88%  | 76% | 69% | 77% |
| AVERAGE RATING          | 9.0   | 8.8    | 9.1    | 8.8   | 8.9   | 9.2 | 8.8            | 9.2    | 8.7  | 10.0 | 9.1     | 8.7     | 9.0                | 9.2 | 9.4 | 8.8 | 9.4  | 8.8 | 8.8 | 8.7 |



2014 CMPD Community Survey

Q54. How satisfied were you with the following aspect of the service provided by the 911 emergency operator who took your call?

Informing you when officers will be dispatched  
(Base=Respondents who called 911 in past 12 months. Don't know responses dropped from base.)

|                         | Total | Gender |        | Age   |       |     | Race/Ethnicity |        |      |      | Income  |         | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|-------|--------|--------|-------|-------|-----|----------------|--------|------|------|---------|---------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |       | Male   | Female | 18-34 | 35-54 | 55+ | Wh             | Afr Am | Hisp | Oth  | < \$60k | \$60k + | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 147   | 66     | 81     | 39    | 60    | 47  | 69             | 50     | 19   | 6    | 70      | 48      | 24                 | 49  | 8   | 53  | 43   | 41  | 32  | 31  |
| 1-4= Not satisfied      | 12%   | 14%    | 10%    | 10%   | 17%   | 6%  | 13%            | 10%    | 16%  |      | 10%     | 15%     | 8%                 | 12% | 13% | 11% | 7%   | 15% | 13% | 13% |
| 5,6= Midpoints          | 8%    | 12%    | 5%     | 5%    | 8%    | 11% | 6%             | 8%     | 16%  |      | 7%      | 10%     | 17%                | 4%  | 13% | 9%  | 5%   | 12% | 9%  | 6%  |
| 7,8= Somewhat satisfied | 10%   | 8%     | 12%    | 10%   | 5%    | 17% | 13%            | 6%     | 16%  |      | 11%     | 8%      | 17%                | 8%  | 13% | 8%  | 14%  | 5%  | 9%  | 13% |
| 9,10= Very satisfied    | 70%   | 67%    | 73%    | 74%   | 70%   | 66% | 68%            | 76%    | 53%  | 100% | 71%     | 67%     | 58%                | 76% | 63% | 72% | 74%  | 68% | 69% | 68% |
| AVERAGE RATING          | 8.3   | 7.9    | 8.6    | 8.5   | 8.0   | 8.4 | 8.2            | 8.5    | 7.3  | 9.8  | 8.4     | 7.9     | 8.0                | 8.4 | 8.3 | 8.3 | 8.7  | 8.0 | 8.3 | 8.1 |

Q55. Overall, how satisfied were you with the service provided by the 911 emergency operator who took your call?  
(Base=Respondents who called 911 in past 12 months. Don't know responses dropped from base.)

|                         | Total | Gender |        | Age   |       |     | Race/Ethnicity |        |      |     | Income  |         | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|-------|--------|--------|-------|-------|-----|----------------|--------|------|-----|---------|---------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |       | Male   | Female | 18-34 | 35-54 | 55+ | Wh             | Afr Am | Hisp | Oth | < \$60k | \$60k + | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 147   | 66     | 81     | 39    | 60    | 47  | 69             | 50     | 19   | 6   | 70      | 48      | 24                 | 49  | 8   | 53  | 43   | 41  | 32  | 31  |
| 1-4= Not satisfied      | 6%    | 9%     | 4%     | 8%    | 8%    | 2%  | 7%             | 4%     | 11%  |     | 4%      | 13%     | 4%                 | 4%  |     | 9%  | 2%   | 7%  | 9%  | 6%  |
| 5,6= Midpoints          | 7%    | 9%     | 6%     | 8%    | 7%    | 9%  | 4%             | 10%    | 11%  |     | 9%      | 4%      | 13%                | 8%  |     | 8%  | 5%   | 12% | 6%  | 6%  |
| 7,8= Somewhat satisfied | 14%   | 12%    | 15%    | 15%   | 13%   | 13% | 17%            | 6%     | 21%  | 17% | 13%     | 19%     | 17%                | 10% | 25% | 11% | 14%  | 12% | 16% | 13% |
| 9,10= Very satisfied    | 73%   | 70%    | 75%    | 69%   | 72%   | 77% | 71%            | 80%    | 58%  | 83% | 74%     | 65%     | 67%                | 78% | 75% | 72% | 79%  | 68% | 69% | 74% |
| AVERAGE RATING          | 8.7   | 8.4    | 8.9    | 8.6   | 8.6   | 9.0 | 8.7            | 8.9    | 7.9  | 9.5 | 8.9     | 8.2     | 8.5                | 9.0 | 9.4 | 8.4 | 9.2  | 8.4 | 8.4 | 8.7 |

2014 CMPD Community Survey

Q56. If you needed to contact the CMPD for a non-emergency, how would you contact them?

|  | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|--|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|  |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS  | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Call 311   | 52%        | 47%    | 58%        | 42%   | 55%   | 56% | 56%            | 56%       | 39%  | 35% | 50%        | 54%        | 55%                | 55% | 47% | 51% | 53%  | 52% | 49% | 56% |
| Call 911   | 27%        | 28%    | 25%        | 33%   | 24%   | 26% | 23%            | 28%       | 37%  | 25% | 34%        | 19%        | 23%                | 26% | 30% | 28% | 25%  | 29% | 26% | 27% |
| By telephone,<br>don't know number                                   | 13%        | 17%    | 9%         | 13%   | 13%   | 13% | 13%            | 10%       | 14%  | 35% | 10%        | 17%        | 13%                | 11% | 14% | 14% | 11%  | 13% | 15% | 10% |
| Don't know   | 3%         | 3%     | 4%         | 5%    | 3%    | 2%  | 3%             | 2%        | 5%   |     | 2%         | 4%         | 4%                 | 3%  | 7%  | 2%  | 4%   | 1%  | 4%  | 5%  |
| Internet/Website   | 2%         | 3%     | 2%         | 2%    | 3%    | 2%  | 3%             | 0%        | 2%   | 5%  | 1%         | 5%         | 2%                 | 3%  |     | 2%  | 4%   | 1%  | 4%  |     |
| In person  | 1%         | 1%     | 1%         | 2%    | 0%    | 1%  | 1%             | 1%        | 1%   |     | 1%         |            |                    | 1%  |     | 1%  |  | 1%  | 1%  | 2%  |
| Call them, call<br>division office, call<br>community<br>coordinator | 1%         | 1%     | 1%         | 1%    | 0%    | 1%  | 0%             | 1%        |      |     | 0%         | 1%         | 1%                 | 1%  |     | 1%  | 1%   | 1%  |     |     |
| Alarm system   | 0%         |        | 1%         | 1%    | 0%    | 1%  |                | 1%        | 1%   |     | 1%         |            |                    | 1%  |     |     | 1%   |     |     | 1%  |
| Would not contact<br>them  | 0%         | 0%     | 0%         | 1%    |       |     |                | 0%        | 1%   |     | 1%         |            | 1%                 |     |     | 0%  |  | 1%  | 1%  |     |
| Call 411   | 0%         | 0%     |            |       | 0%    |     | 0%             |           |      |     |            | 0%         |                    |     | 2%  |     |  |     |     | 1%  |

Q57. Within the 12 months, have you called Mecklenburg County 911, 311 or the Charlotte-Mecklenburg Police and been connected to the Non-Emergency Crime Reporting Unit?

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161 | 188 | 129 |
| Yes         | 13%        | 12%    | 15%        | 14%   | 12%   | 16% | 14%            | 14%       | 13%  | 10% | 15%        | 13%        | 19%                | 15% | 12% | 9%  | 11%  | 14% | 10% | 20% |
| No          | 85%        | 85%    | 84%        | 85%   | 87%   | 81% | 83%            | 86%       | 86%  | 85% | 83%        | 85%        | 78%                | 82% | 88% | 89% | 86%  | 84% | 88% | 79% |
| Don't know  | 2%         | 3%     | 2%         | 2%    | 1%    | 3%  | 3%             | 0%        | 1%   | 5%  | 2%         | 2%         | 3%                 | 3%  |     | 2%  | 3%   | 2%  | 3%  | 1%  |

2014 CMPD Community Survey

**Q58. How satisfied were you with the following aspect of the service provided by the CMPD Non-Emergency Crime Reporting Unit?**

**The length of time it took to answer your call  
(Base=Respondents who have been connected to the CRU in past 12 months. Don't know responses dropped from base.)**

|                         | Total | Gender |        | Age   |       |     | Race/Ethnicity |        |      |      | Income  |         | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|-------|--------|--------|-------|-------|-----|----------------|--------|------|------|---------|---------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |       | Male   | Female | 18-34 | 35-54 | 55+ | Wh             | Afr Am | Hisp | Oth  | < \$60k | \$60k + | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 85    | 36     | 49     | 23    | 33    | 29  | 43             | 28     | 11   | 2    | 43      | 29      | 17                 | 27  | 7   | 21  | 19   | 22  | 18  | 26  |
| 1-4= Not satisfied      | 11%   | 8%     | 12%    | 9%    | 15%   | 7%  | 9%             | 18%    |      |      | 12%     | 3%      | 6%                 | 11% |     | 19% | 11%  | 9%  | 11% | 12% |
| 5,6= Midpoints          | 7%    | 3%     | 10%    | 17%   | 3%    | 3%  | 12%            | 4%     |      |      | 7%      | 7%      | 12%                |     | 14% | 14% |  | 23% | 6%  |     |
| 7,8= Somewhat satisfied | 19%   | 19%    | 18%    | 9%    | 18%   | 28% | 12%            | 21%    | 36%  |      | 21%     | 17%     | 24%                | 22% | 43% | 10% | 11%  | 18% | 22% | 23% |
| 9,10= Very satisfied    | 64%   | 69%    | 59%    | 65%   | 64%   | 62% | 67%            | 57%    | 64%  | 100% | 60%     | 72%     | 59%                | 67% | 43% | 57% | 79%  | 50% | 61% | 65% |
| AVERAGE RATING          | 8.2   | 8.5    | 8.0    | 8.0   | 8.1   | 8.5 | 8.3            | 7.6    | 9.1  | 10.0 | 8.1     | 8.7     | 8.1                | 8.6 | 8.3 | 7.2 | 8.7  | 7.5 | 8.1 | 8.5 |

**Q59. How satisfied were you with the following aspect of the service provided by the CMPD Non-Emergency Crime Reporting Unit?**

**Asking appropriate questions  
(Base=Respondents who have been connected to the CRU in past 12 months. Don't know responses dropped from base.)**

|                         | Total | Gender |        | Age   |       |     | Race/Ethnicity |        |      |      | Income  |         | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|-------|--------|--------|-------|-------|-----|----------------|--------|------|------|---------|---------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |       | Male   | Female | 18-34 | 35-54 | 55+ | Wh             | Afr Am | Hisp | Oth  | < \$60k | \$60k + | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 85    | 36     | 49     | 23    | 33    | 29  | 43             | 28     | 11   | 2    | 43      | 29      | 17                 | 27  | 7   | 21  | 19   | 22  | 18  | 26  |
| 1-4= Not satisfied      | 8%    | 3%     | 12%    | 9%    | 6%    | 10% | 12%            | 7%     |      |      | 12%     |         | 12%                | 7%  |     | 10% | 11%  | 9%  | 6%  | 8%  |
| 5,6= Midpoints          | 7%    | 6%     | 8%     | 9%    | 9%    | 3%  | 5%             | 14%    |      |      | 7%      | 3%      |                    | 11% |     | 14% | 11%  | 9%  | 6%  | 4%  |
| 7,8= Somewhat satisfied | 24%   | 22%    | 24%    | 17%   | 21%   | 31% | 16%            | 29%    | 36%  |      | 26%     | 28%     | 24%                | 26% | 57% | 14% | 11%  | 23% | 22% | 35% |
| 9,10= Very satisfied    | 61%   | 69%    | 55%    | 65%   | 64%   | 55% | 67%            | 50%    | 64%  | 100% | 56%     | 69%     | 65%                | 56% | 43% | 62% | 68%  | 59% | 67% | 54% |
| AVERAGE RATING          | 8.3   | 8.7    | 7.9    | 8.3   | 8.2   | 8.2 | 8.2            | 7.9    | 9.1  | 10.0 | 8.0     | 8.9     | 8.4                | 8.1 | 8.6 | 7.8 | 8.2  | 8.2 | 8.4 | 8.3 |

2014 CMPD Community Survey

Q60. How satisfied were you with the following aspect of the service provided by the CMPD Non-Emergency Crime Reporting Unit?

Treating you courteously and respectfully  
(Base=Respondents who have been connected to the CRU in past 12 months. Don't know responses dropped from base)

|                         | Total | Gender |        | Age   |       |     | Race/Ethnicity |        |      |      | Income  |         | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|-------|--------|--------|-------|-------|-----|----------------|--------|------|------|---------|---------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |       | Male   | Female | 18-34 | 35-54 | 55+ | Wh             | Afr Am | Hisp | Oth  | < \$60k | \$60k + | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 85    | 36     | 49     | 23    | 33    | 29  | 43             | 28     | 11   | 2    | 43      | 29      | 17                 | 27  | 7   | 21  | 19   | 22  | 18  | 26  |
| 1-4= Not satisfied      | 5%    | 3%     | 6%     | 4%    | 6%    | 3%  | 7%             | 4%     |      |      | 7%      |         |                    | 7%  |     | 10% | 5%   | 5%  | 6%  | 4%  |
| 5,6= Midpoints          | 2%    |        | 4%     | 4%    |       | 3%  | 5%             |        |      |      | 2%      |         | 6%                 |     |     |     |  | 5%  |     | 4%  |
| 7,8= Somewhat satisfied | 21%   | 17%    | 24%    | 17%   | 21%   | 24% | 16%            | 29%    | 18%  |      | 23%     | 21%     | 18%                | 15% | 57% | 29% | 16%  | 23% | 28% | 19% |
| 9,10= Very satisfied    | 72%   | 81%    | 65%    | 74%   | 73%   | 69% | 72%            | 68%    | 82%  | 100% | 67%     | 79%     | 76%                | 78% | 43% | 62% | 79%  | 68% | 67% | 73% |
| AVERAGE RATING          | 8.8   | 9.1    | 8.5    | 8.9   | 8.7   | 8.8 | 8.5            | 8.8    | 9.5  | 10.0 | 8.6     | 9.2     | 9.1                | 8.9 | 8.6 | 8.2 | 8.9  | 8.6 | 8.7 | 8.8 |

Q61. How satisfied were you with the following aspect of the service provided by the CMPD Non-Emergency Crime Reporting Unit?

Setting correct expectations for what would happen next  
(Base=Respondents who have been connected to the CRU in past 12 months. Don't know responses dropped from base.)

|                         | Total | Gender |        | Age   |       |     | Race/Ethnicity |        |      |      | Income  |         | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|-------|--------|--------|-------|-------|-----|----------------|--------|------|------|---------|---------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |       | Male   | Female | 18-34 | 35-54 | 55+ | Wh             | Afr Am | Hisp | Oth  | < \$60k | \$60k + | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 84    | 36     | 48     | 23    | 33    | 28  | 43             | 27     | 11   | 2    | 42      | 29      | 17                 | 26  | 7   | 21  | 19   | 22  | 18  | 25  |
| 1-4= Not satisfied      | 8%    | 3%     | 13%    | 9%    | 6%    | 11% | 9%             | 7%     | 9%   |      | 10%     | 3%      |                    | 8%  |     | 19% | 5%   | 14% | 6%  | 8%  |
| 5,6= Midpoints          | 11%   | 8%     | 13%    |       | 15%   | 14% | 16%            | 7%     |      |      | 12%     | 7%      | 6%                 | 15% | 14% | 10% | 11%  |     | 17% | 16% |
| 7,8= Somewhat satisfied | 23%   | 25%    | 21%    | 30%   | 18%   | 21% | 14%            | 30%    | 36%  |      | 19%     | 21%     | 24%                | 23% | 43% | 24% | 21%  | 27% | 22% | 20% |
| 9,10= Very satisfied    | 58%   | 64%    | 54%    | 61%   | 61%   | 54% | 60%            | 56%    | 55%  | 100% | 60%     | 69%     | 71%                | 54% | 43% | 48% | 63%  | 59% | 56% | 56% |
| AVERAGE RATING          | 8.2   | 8.6    | 7.8    | 8.5   | 8.2   | 7.9 | 8.0            | 8.2    | 8.4  | 10.0 | 8.2     | 8.7     | 8.9                | 8.2 | 8.3 | 7.2 | 8.4  | 8.0 | 8.1 | 8.2 |

2014 CMPD Community Survey

**Q62. Overall, how satisfied were you with the service provided by the CMPD Non-Emergency Crime Reporting Unit?**  
 (Base=Respondents who have been connected to the CRU in past 12 months. Don't know responses dropped from base.)

|                         | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |      | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                         |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth  | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS             | 85         | 36     | 49         | 23    | 33    | 29  | 43             | 28        | 11   | 2    | 43         | 29         | 17                 | 27  | 7   | 21  | 19   | 22  | 18  | 26  |
| 1-4= Not satisfied      | 8%         |        | 14%        | 9%    | 6%    | 10% | 7%             | 14%       |      |      | 9%         | 3%         | 6%                 | 7%  |     | 14% | 16%  | 9%  | 6%  | 4%  |
| 5,6= Midpoints          | 6%         | 8%     | 4%         |       | 12%   | 3%  | 9%             | 4%        |      |      | 7%         | 3%         |                    | 7%  |     | 10% |  | 5%  | 6%  | 12% |
| 7,8= Somewhat satisfied | 19%        | 19%    | 18%        | 17%   | 18%   | 21% | 21%            | 14%       | 27%  |      | 16%        | 17%        | 24%                | 15% | 43% | 19% | 11%  | 23% | 28% | 15% |
| 9,10= Very satisfied    | 67%        | 72%    | 63%        | 74%   | 64%   | 66% | 63%            | 68%       | 73%  | 100% | 67%        | 76%        | 71%                | 70% | 57% | 57% | 74%  | 64% | 61% | 69% |
| AVERAGE RATING          | 8.4        | 8.9    | 8.1        | 8.7   | 8.3   | 8.4 | 8.3            | 8.3       | 9.1  | 10.0 | 8.4        | 8.8        | 8.8                | 8.7 | 8.9 | 7.5 | 8.4  | 8.2 | 8.3 | 8.7 |

**Q63. Do you support the CMPD use of technology, such as electronic monitoring of offenders and gun fire detection devices?**

|                        | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                        |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS            | 622        | 300    | 322        | 164   | 267   | 181 | 306            | 199       | 84   | 19  | 289        | 222        | 92                 | 168 | 56  | 230 | 169  | 153 | 179 | 121 |
| 1-4=Oppose             | 6%         | 6%     | 5%         | 7%    | 6%    | 4%  | 6%             | 7%        | 5%   | 5%  | 4%         | 6%         | 3%                 | 7%  | 7%  | 5%  | 5%   | 5%  | 6%  | 7%  |
| 5,6= Midpoints         | 9%         | 10%    | 8%         | 9%    | 9%    | 8%  | 9%             | 8%        | 8%   | 5%  | 9%         | 9%         | 11%                | 8%  | 2%  | 11% | 8%   | 10% | 12% | 4%  |
| 7,8= Support somewhat  | 19%        | 21%    | 18%        | 21%   | 21%   | 17% | 21%            | 16%       | 21%  | 21% | 17%        | 22%        | 20%                | 19% | 20% | 21% | 17%  | 22% | 18% | 21% |
| 9,10= Support strongly | 66%        | 63%    | 69%        | 63%   | 64%   | 71% | 64%            | 70%       | 65%  | 68% | 70%        | 63%        | 66%                | 67% | 71% | 63% | 69%  | 63% | 64% | 68% |
| AVERAGE RATING         | 8.6        | 8.5    | 8.6        | 8.4   | 8.5   | 8.8 | 8.5            | 8.6       | 8.6  | 8.8 | 8.7        | 8.5        | 8.7                | 8.6 | 8.7 | 8.5 | 8.7  | 8.5 | 8.4 | 8.6 |

2014 CMPD Community Survey

**Q64. Think about problems facing Charlotte-Mecklenburg today. How serious a problem is crime committed by juveniles?**

|                       | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-----------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                       |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS           | 611        | 290    | 321        | 153   | 265   | 183 | 297            | 202       | 81   | 17  | 286        | 215        | 90                 | 170 | 47  | 228 | 168  | 157 | 170 | 116 |
| 1-4=Not serious       | 9%         | 10%    | 7%         | 5%    | 9%    | 11% | 9%             | 8%        | 6%   | 6%  | 8%         | 7%         | 1%                 | 8%  | 9%  | 11% | 7%   | 6%  | 14% | 6%  |
| 5,6= Midpoints        | 12%        | 15%    | 10%        | 17%   | 12%   | 9%  | 16%            | 7%        | 14%  | 6%  | 11%        | 12%        | 11%                | 11% | 6%  | 16% | 9%   | 15% | 15% | 11% |
| 7,8= Somewhat serious | 28%        | 30%    | 26%        | 30%   | 30%   | 24% | 33%            | 21%       | 27%  | 29% | 25%        | 37%        | 22%                | 26% | 23% | 30% | 31%  | 20% | 37% | 22% |
| 9,10= Very serious    | 51%        | 45%    | 56%        | 48%   | 49%   | 55% | 42%            | 63%       | 53%  | 59% | 56%        | 45%        | 66%                | 55% | 62% | 42% | 53%  | 59% | 34% | 60% |
| AVERAGE RATING        | 7.9        | 7.6    | 8.2        | 7.9   | 7.9   | 7.9 | 7.6            | 8.3       | 8.0  | 8.5 | 8.1        | 7.9        | 8.7                | 8.1 | 8.2 | 7.5 | 8.1  | 8.2 | 7.3 | 8.2 |

**Q65. What is your level of support for diversion from arrest for first time, non-violent juvenile offenders, under age 16, if they are placed under supervision and successfully complete treatment and/or life skills programs?  
(Don't know responses dropped from base.)**

|                        | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                        |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS            | 623        | 298    | 325        | 162   | 266   | 184 | 303            | 205       | 81   | 19  | 290        | 219        | 87                 | 173 | 55  | 231 | 166  | 156 | 177 | 124 |
| 1-4=Oppose             | 4%         | 5%     | 3%         | 5%    | 4%    | 3%  | 4%             | 2%        | 9%   |     | 3%         | 5%         | 8%                 | 3%  |     | 3%  | 3%   | 4%  | 3%  | 4%  |
| 5,6= Midpoints         | 9%         | 11%    | 8%         | 10%   | 11%   | 7%  | 11%            | 6%        | 10%  | 11% | 10%        | 7%         | 9%                 | 9%  | 4%  | 10% | 8%   | 10% | 11% | 7%  |
| 7,8= Support somewhat  | 20%        | 24%    | 16%        | 21%   | 20%   | 18% | 21%            | 17%       | 26%  |     | 19%        | 24%        | 22%                | 18% | 18% | 19% | 21%  | 21% | 19% | 18% |
| 9,10= Support strongly | 67%        | 60%    | 74%        | 64%   | 66%   | 72% | 65%            | 75%       | 56%  | 89% | 68%        | 64%        | 61%                | 69% | 78% | 68% | 67%  | 65% | 67% | 71% |
| AVERAGE RATING         | 8.7        | 8.4    | 8.9        | 8.5   | 8.6   | 8.9 | 8.6            | 9.0       | 8.1  | 9.1 | 8.7        | 8.6        | 8.4                | 8.7 | 9.3 | 8.7 | 8.7  | 8.6 | 8.7 | 8.8 |

2014 CMPD Community Survey

**Q66. What is your level of support for providing treatment and/or life skills programs between the time of arrest and trial for non-violent, juvenile offenders?**  
(Don't know responses dropped from base.)

|                        | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                        |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS            | 625        | 297    | 328        | 164   | 267   | 183 | 307            | 203       | 82   | 18  | 289        | 223        | 92                 | 171 | 55  | 230 | 168  | 156 | 176 | 125 |
| 1-4=Oppose             | 4%         | 5%     | 2%         | 4%    | 5%    | 2%  | 4%             | 3%        | 6%   |     | 3%         | 5%         | 4%                 | 3%  |     | 5%  | 2%   | 4%  | 5%  | 4%  |
| 5,6= Midpoints         | 10%        | 11%    | 9%         | 12%   | 10%   | 8%  | 9%             | 10%       | 13%  | 6%  | 11%        | 9%         | 14%                | 7%  | 5%  | 9%  | 8%   | 12% | 10% | 10% |
| 7,8= Support somewhat  | 20%        | 26%    | 15%        | 20%   | 19%   | 21% | 21%            | 16%       | 26%  | 6%  | 20%        | 22%        | 20%                | 19% | 20% | 22% | 18%  | 23% | 22% | 15% |
| 9,10= Support strongly | 67%        | 58%    | 74%        | 65%   | 66%   | 68% | 66%            | 71%       | 55%  | 89% | 65%        | 64%        | 62%                | 71% | 75% | 64% | 72%  | 61% | 64% | 71% |
| AVERAGE RATING         | 8.6        | 8.3    | 8.9        | 8.5   | 8.6   | 8.8 | 8.6            | 8.8       | 8.1  | 9.3 | 8.6        | 8.5        | 8.5                | 8.8 | 9.1 | 8.5 | 8.8  | 8.4 | 8.5 | 8.7 |

**Q67. How important are programs for at risk juveniles?**  
(Don't know responses dropped from base.)

|                          | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |      | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|--------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                          |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth  | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS              | 629        | 297    | 332        | 163   | 271   | 184 | 308            | 204       | 83   | 19   | 292        | 222        | 92                 | 170 | 54  | 235 | 166  | 159 | 179 | 125 |
| 1-4=Not at all important | 2%         | 4%     | 1%         | 2%    | 3%    | 1%  | 3%             | 2%        | 2%   |      | 2%         | 2%         | 2%                 | 2%  | 2%  | 3%  | 2%   | 1%  | 4%  | 2%  |
| 5,6= Midpoints           | 4%         | 6%     | 3%         | 2%    | 4%    | 7%  | 6%             | 2%        | 5%   |      | 5%         | 4%         | 5%                 | 3%  |     | 6%  | 4%   | 6%  | 4%  | 2%  |
| 7,8= Somewhat important  | 12%        | 18%    | 7%         | 12%   | 14%   | 9%  | 15%            | 6%        | 16%  |      | 9%         | 15%        | 13%                | 9%  | 7%  | 12% | 10%  | 13% | 15% | 8%  |
| 9,10= Very Important     | 81%        | 72%    | 89%        | 83%   | 78%   | 84% | 77%            | 90%       | 77%  | 100% | 84%        | 80%        | 79%                | 86% | 91% | 79% | 83%  | 79% | 77% | 88% |
| AVERAGE RATING           | 9.2        | 8.9    | 9.5        | 9.3   | 9.1   | 9.3 | 9.1            | 9.5       | 9.1  | 9.9  | 9.3        | 9.2        | 9.2                | 9.4 | 9.5 | 9.1 | 9.3  | 9.2 | 9.0 | 9.5 |

2014 CMPD Community Survey

**Q68. Thinking about Charlotte-Mecklenburg, how serious a problem are groups of juveniles who congregate in areas you frequent?  
(Don't know responses dropped from base.)**

|                       | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-----------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                       |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS           | 609        | 292    | 317        | 161   | 263   | 176 | 300            | 197       | 81   | 19  | 282        | 220        | 92                 | 168 | 52  | 222 | 165  | 153 | 173 | 118 |
| 1-4=Not serious       | 39%        | 42%    | 36%        | 40%   | 42%   | 35% | 45%            | 32%       | 35%  | 37% | 33%        | 45%        | 32%                | 36% | 37% | 43% | 37%  | 34% | 47% | 36% |
| 5,6= Midpoints        | 23%        | 24%    | 23%        | 23%   | 23%   | 23% | 26%            | 19%       | 27%  | 11% | 21%        | 27%        | 23%                | 24% | 25% | 21% | 25%  | 20% | 27% | 21% |
| 7,8= Somewhat serious | 15%        | 14%    | 15%        | 14%   | 15%   | 15% | 15%            | 15%       | 14%  | 16% | 16%        | 15%        | 14%                | 16% | 8%  | 15% | 19%  | 14% | 12% | 13% |
| 9,10= Very serious    | 23%        | 21%    | 25%        | 24%   | 20%   | 27% | 15%            | 34%       | 25%  | 37% | 30%        | 13%        | 32%                | 24% | 31% | 21% | 19%  | 32% | 14% | 30% |
| AVERAGE RATING        | 5.3        | 5.1    | 5.5        | 5.4   | 5.1   | 5.6 | 4.8            | 5.9       | 5.5  | 5.9 | 5.8        | 4.8        | 5.9                | 5.5 | 5.6 | 5.1 | 5.3  | 5.9 | 4.6 | 5.6 |

**Q69. In the past 12 months, have you visited or used the CMPD Website for any reason?  
(Base=Respondents with Internet access.)**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 516        | 254    | 262        | 153   | 225   | 131 | 273            | 144       | 69   | 16  | 209        | 218        | 72                 | 136 | 38  | 201 | 144  | 122 | 163 | 87  |
| Yes         | 20%        | 17%    | 23%        | 16%   | 22%   | 20% | 22%            | 17%       | 17%  | 19% | 21%        | 21%        | 28%                | 18% | 16% | 19% | 20%  | 18% | 21% | 20% |
| No/DK       | 80%        | 83%    | 77%        | 84%   | 78%   | 80% | 78%            | 83%       | 83%  | 81% | 79%        | 79%        | 72%                | 82% | 84% | 81% | 80%  | 82% | 79% | 80% |

**Q70. How do you rate the CMPD Web site?  
(Base=Respondents who have visited CMPD Website. Don't know responses dropped from base.)**

|                 | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |      | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|-----------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|------|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                 |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth  | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS     | 100        | 42     | 58         | 24    | 50    | 25  | 59             | 24        | 12   | 3    | 42         | 44         | 20                 | 25  | 6   | 36  | 29   | 21  | 33  | 17  |
| 1-4= Poor       | 5%         | 5%     | 5%         | 4%    | 6%    | 4%  | 7%             | 4%        |      |      | 5%         | 5%         | 10%                | 4%  |     | 6%  |  | 10% | 6%  | 6%  |
| 5,6= Midpoints  | 16%        | 17%    | 16%        |       | 18%   | 28% | 19%            | 13%       | 8%   |      | 12%        | 14%        | 10%                | 20% | 17% | 19% | 14%  | 10% | 24% | 12% |
| 7,8= Good       | 51%        | 50%    | 52%        | 54%   | 58%   | 32% | 53%            | 46%       | 50%  | 100% | 45%        | 61%        | 45%                | 40% | 33% | 56% | 52%  | 48% | 55% | 47% |
| 9,10= Very good | 28%        | 29%    | 28%        | 42%   | 18%   | 36% | 22%            | 38%       | 42%  |      | 38%        | 20%        | 35%                | 36% | 50% | 19% | 34%  | 33% | 15% | 35% |
| AVERAGE RATING  | 7.6        | 7.6    | 7.5        | 8.3   | 7.3   | 7.4 | 7.3            | 7.9       | 8.2  | 7.3  | 7.9        | 7.4        | 7.7                | 7.6 | 8.2 | 7.3 | 7.9  | 7.8 | 7.1 | 7.6 |



2014 CMPD Community Survey

Q71. Do you have a recommendation or suggestion on how to improve the CMPD or how the CMPD can make you feel safer?

|   | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-Mecklenburg |     |     |     |
|---|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|   |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS   | 651        | 310    | 341        | 170   | 278   | 188 | 318            | 208       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 241 | 174  | 160 | 188 | 129 |
| No suggestions  | 40%        | 43%    | 37%        | 39%   | 39%   | 38% | 39%            | 38%       | 45%  | 30% | 40%        | 32%        | 27%                | 37% | 46% | 43% | 33%  | 38% | 46% | 43% |
| More patrols, more visibility   | 20%        | 16%    | 24%        | 17%   | 23%   | 20% | 19%            | 22%       | 22%  | 20% | 22%        | 19%        | 26%                | 17% | 19% | 21% | 21%  | 22% | 22% | 15% |
| Hire more officers  | 5%         | 4%     | 7%         | 6%    | 4%    | 8%  | 7%             | 4%        | 1%   | 5%  | 4%         | 5%         | 6%                 | 6%  | 4%  | 5%  | 7%   | 4%  | 4%  | 7%  |
| More community outreach, more presence in neighborhoods                                       | 4%         | 4%     | 5%         | 5%    | 5%    | 3%  | 3%             | 6%        | 6%   |     | 5%         | 5%         | 6%                 | 3%  | 9%  | 5%  | 5%   | 6%  | 3%  | 4%  |
| More programs for youth to deter them from crime  | 4%         | 4%     | 4%         | 3%    | 4%    | 4%  | 4%             | 3%        | 3%   | 5%  | 3%         | 7%         | 7%                 | 4%  |     | 3%  | 6%   | 4%  | 4%  | 1%  |
| More police training  | 3%         | 3%     | 4%         | 5%    | 3%    | 3%  | 3%             | 3%        | 1%   | 15% | 3%         | 5%         | 3%                 | 4%  | 2%  | 2%  | 3%   | 3%  | 4%  | 4%  |
| Concentrate on serious crimes   | 2%         | 3%     | 1%         | 2%    | 1%    | 3%  | 2%             | 1%        | 5%   |     | 1%         | 3%         | 5%                 | 2%  | 2%  | 0%  | 3%   | 3%  | 1%  | 2%  |
| Enforce traffic laws  | 2%         | 2%     | 1%         | 2%    | 2%    | 1%  | 3%             | 1%        |      |     | 1%         | 3%         | 1%                 | 2%  | 4%  | 2%  | 2%   | 2%  | 2%  | 1%  |
| Improve response time   | 1%         | 2%     | 1%         | 4%    | 0%    | 1%  | 1%             | 1%        | 1%   | 5%  | 2%         | 1%         | 4%                 | 1%  |     | 1%  | 3%   | 2%  |     | 1%  |
| Keep criminals in jail, tougher sentencing  | 1%         | 2%     | 1%         | 1%    | 2%    | 1%  | 1%             | 2%        | 1%   |     | 2%         | 1%         | 1%                 | 1%  |     | 2%  | 2%   | 3%  | 1%  | 1%  |
| More foot and bicycle patrols, officers should get out of cars and interact with people       | 1%         | 1%     | 1%         | 1%    | 2%    | 1%  | 1%             | 2%        |      |     | 2%         | 1%         | 1%                 | 2%  | 4%  | 1%  | 1%   |     | 2%  | 2%  |
| Better street lighting  | 1%         | 0%     | 2%         | 1%    | 1%    | 1%  | 2%             | 0%        |      |     | 1%         | 1%         | 2%                 | 2%  | 2%  | 0%  | 1%   | 1%  | 1%  | 2%  |
| Don't know  | 1%         | 2%     | 1%         | 1%    | 2%    | 1%  | 2%             |           |      |     | 1%         | 1%         |                    | 1%  |     | 2%  | 1%   |     | 3%  | 1%  |
| Better attitude, officers should show more concern  | 1%         | 1%     | 1%         | 1%    | 1%    | 2%  | 1%             | 1%        | 1%   |     | 2%         | 0%         |                    | 2%  |     | 1%  | 1%   | 1%  | 1%  | 1%  |
| Better judgment in use of force, don't shoot unarmed people                                   | 1%         | 1%     | 1%         | 1%    | 1%    | 1%  | 1%             | 2%        |      |     | 1%         | 1%         |                    | 1%  | 2%  | 0%  | 1%   |     | 1%  | 2%  |
| Use technology (dash cams, gun fire detection devices, monitors, cameras in high crime areas) | 1%         | 1%     | 1%         | 1%    | 1%    | 1%  | 1%             | 1%        | 1%   |     | 0%         | 1%         | 1%                 | 1%  |     | 1%  | 1%   | 2%  | 1%  | 1%  |

2014 CMPD Community Survey

Q71. Do you have a recommendation or suggestion on how to improve the CMPD or how the CMPD can make you feel safer?

|  | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |    |    |    | Area of Residence in Charlotte-Mecklenburg |    |    |    |
|--|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|----|----|----|--|----|----|----|
|  |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW | SW | SE | N  | E  | S  | W  |
| Break up groups of juveniles, enforce curfews                  | 1%         | 1%     | 1%         |       |       | 3%  | 1%             | 1%        | 1%   |     | 1%         | 0%         | 1%                 | 1% | 2% | 0% | 1%   | 1% |    | 2% |
| Enforce gun control  | 1%         | 1%     | 1%         |       | 1%    | 1%  | 1%             | 0%        | 1%   |     | 1%         | 1%         | 2%                 | 1% |    | 0% | 1%   | 1% | 1% | 1% |
| Higher pay for officers  | 1%         | 2%     |            |       | 2%    |     | 1%             |           | 1%   |     | 1%         | 1%         | 1%                 | 1% |    | 0% | 1%   | 1% | 1% | 1% |
| Send alerts about crimes that occur in neighborhood            | 1%         | 1%     | 1%         | 1%    | 0%    | 1%  | 1%             |           |      |     | 0%         | 1%         |                    | 1% |    | 1% | 1%   | 1% | 1% |    |
| More racial diversity in police force                          | 1%         | 1%     | 0%         | 1%    |       | 1%  | 0%             |           | 3%   |     | 1%         |            | 1%                 | 1% | 4% |    |  | 1% |    | 2% |
| Ensure integrity and honesty of officers                       | 1%         | 1%     | 0%         | 1%    | 0%    | 1%  | 1%             | 0%        |      | 5%  | 1%         | 0%         |                    | 1% | 2% | 0% | 1%   | 1% |    | 2% |
| No high speed chases, no speeding unless there is an emergency | 1%         | 1%     | 0%         | 1%    | 1%    | 1%  | 1%             | 0%        |      |     | 0%         | 1%         | 1%                 | 1% |    |    | 1%   | 1% |    | 1% |
| No profiling or harassing people based on race                 | 0%         | 0%     | 1%         | 1%    | 0%    | 1%  |                | 1%        |      |     | 0%         | 0%         | 1%                 | 1% |    | 0% | 1%   |    | 1% | 1% |
| Arrest youth offenders   | 0%         |        | 1%         |       |       | 2%  | 0%             | 0%        |      |     | 0%         |            |                    |    |    | 1% |  | 1% |    | 1% |
| Go after drug dealers and gangs                                | 0%         | 0%     | 0%         | 1%    | 0%    |     |                |           |      | 10% | 1%         |            |                    | 1% |    |    | 1%   |    |    |    |
| Improve the Website, make it real time                         | 0%         | 0%     | 0%         |       | 1%    |     | 1%             |           |      |     |            | 1%         | 1%                 |    |    | 0% |  | 1% | 1% |    |
| Leave me alone   | 0%         | 1%     |            |       |       | 1%  |                | 0%        | 1%   |     | 1%         |            |                    | 1% | 2% |    |  |    |    | 2% |
| Too quick to arrest, make sure they have the right person      | 0%         |        | 1%         | 1%    |       |     |                | 0%        | 1%   |     | 0%         | 0%         |                    | 1% |    | 0% |  |    | 1% | 1% |
| Patrol all neighborhoods the same                              | 0%         |        | 1%         |       | 0%    | 1%  |                | 1%        |      |     | 0%         |            |                    |    |    | 1% |  | 1% |    |    |
| Have two officers per patrol car                               | 0%         |        | 1%         |       |       | 1%  |                | 1%        |      |     | 0%         |            |                    | 1% |    | 0% | 1%   | 1% |    |    |

2014 CMPD Community Survey

Q71. Do you have a recommendation or suggestion on how to improve the CMPD or how the CMPD can make you feel safer?

|  | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |    |    |    | Area of Residence in Charlotte-Mecklenburg |    |    |    |
|--|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|----|----|----|--|----|----|----|
|  |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW | SW | SE | N  | E  | S  | W  |
| Support Citizen Review Board, an outside source should investigate shootings | 0%         | 0%     | 0%         |       | 0%    | 1%  | 0%             |           |      |     | 0%         | 0%         |                    | 1% |    |    | 1%   |    |    | 1% |
| Make app for cell phone  | 0%         | 0%     |            |       | 0%    |     |                |           |      | 0%  |            |            |                    | 1% |    |    |  |    |    | 1% |
| Regular psychological evaluations for officers                               | 0%         | 0%     |            | 1%    |       |     |                |           |      | 0%  |            |            |                    |    |    | 0% |  | 1% |    |    |
| Educate people about how to prevent crime                                    | 0%         |        | 0%         | 1%    |       |     |                |           |      | 0%  |            |            |                    | 1% |    |    |  | 1% |    |    |
| Go after white collar criminals  | 0%         | 0%     |            |       | 0%    |     | 0%             |           |      |     |            |            |                    | 1% |    |    |  | 1% |    |    |
| Enforce youth curfews  | 0%         |        | 0%         |       | 0%    |     |                |           |      |     |            |            |                    | 1% |    |    |  | 1% |    |    |
| Make sure officers are qualified   | 0%         |        | 0%         |       |       | 1%  | 0%             |           |      |     |            |            |                    |    |    |    | 0%   |    | 1% |    |
| Anonymity for those who report crimes  | 0%         | 0%     |            |       | 0%    |     |                |           |      |     |            |            |                    | 1% |    |    |  | 1% |    |    |
| Police should do what they need to do, to keep themselves safe               | 0%         | 0%     |            |       | 0%    |     |                |           |      |     |            |            |                    |    |    |    | 0%   |    | 1% |    |
| Real time for providing service  | 0%         | 0%     |            |       |       | 1%  | 0%             |           |      |     |            |            |                    | 1% |    |    |  | 1% |    |    |
| Remove trespassers and loiterers   | 0%         |        | 0%         |       |       | 1%  |                |           |      | 0%  |            |            |                    | 1% |    |    |  |    |    | 1% |
| Enforce noise ordinances   | 0%         |        | 0%         |       | 0%    |     | 0%             |           |      |     |            |            |                    |    |    |    |  |    |    | 1% |
| Smaller districts  | 0%         | 0%     |            | 1%    |       |     |                |           |      | 0%  |            |            |                    |    |    |    |  |    |    | 1% |
| Go after non-violent crimes, as well as violent ones                         | 0%         | 0%     |            | 1%    |       |     | 0%             |           |      |     |            |            |                    |    |    |    |  |    | 1% |    |
| Enforce all laws   | 0%         | 0%     |            | 1%    |       |     | 0%             |           |      |     |            |            |                    |    |    |    |  |    |    | 1% |
| Put panic buttons on poles   | 0%         |        | 0%         | 1%    |       |     |                |           |      |     |            |            |                    | 1% |    |    |  | 1% |    |    |
| Protect the elderly  | 0%         | 0%     |            |       | 0%    |     |                |           |      |     |            |            |                    |    |    |    |  |    |    | 1% |

2014 CMPD Community Survey

CMPD Service Areas

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |      |      |      | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|------|------|------|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW   | SW   | SE   | N  | E   | S   | W   |
| RESPONDENTS | 572        | 274    | 298        | 156   | 230   | 171 | 262            | 199       | 81   | 15  | 271        | 187        | 94                 | 179  | 57   | 242  | 174  | 161 | 148 | 89  |
| NE          | 16%        | 18%    | 15%        | 14%   | 17%   | 19% | 13%            | 14%       | 33%  | 27% | 16%        | 19%        | 100%               |      |      |      | 28%  | 29% |     |     |
| NW          | 31%        | 29%    | 34%        | 37%   | 27%   | 32% | 26%            | 43%       | 25%  | 27% | 37%        | 27%        |                    | 100% |      |      | 72%  |     |     | 60% |
| SW          | 10%        | 11%    | 9%         | 10%   | 9%    | 11% | 10%            | 12%       | 6%   | 20% | 12%        | 8%         |                    |      | 100% |      |  |     | 14% | 40% |
| SE          | 42%        | 43%    | 42%        | 38%   | 47%   | 38% | 52%            | 32%       | 36%  | 27% | 35%        | 47%        |                    |      |      | 100% |  | 71% | 86% |     |

Area of residence (quadrants based on zip code)

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |      |      |      |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|------|------|------|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E    | S    | W    |
| RESPONDENTS | 652        | 310    | 342        | 170   | 278   | 189 | 318            | 209       | 87   | 20  | 299        | 228        | 94                 | 179 | 57  | 242 | 174  | 161  | 188  | 129  |
| N           | 27%        | 27%    | 27%        | 34%   | 22%   | 29% | 21%            | 33%       | 31%  | 40% | 29%        | 27%        | 51%                | 70% |     |     | 100%   |      |      |      |
| E           | 25%        | 27%    | 23%        | 25%   | 23%   | 28% | 21%            | 26%       | 40%  | 10% | 25%        | 21%        | 49%                |     |     |     |  | 100% |      |      |
| S           | 29%        | 29%    | 29%        | 22%   | 37%   | 21% | 42%            | 11%       | 18%  | 30% | 19%        | 38%        |                    |     | 37% | 52% |  |      | 100% |      |
| W           | 20%        | 17%    | 22%        | 19%   | 19%   | 23% | 16%            | 30%       | 10%  | 20% | 26%        | 14%        |                    | 30% | 63% |     |  |      |      | 100% |

Q72. How many years have you lived in Mecklenburg County?  
(Refusals dropped from base.)

|                 | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-----------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                 |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS     | 638        | 304    | 334        | 166   | 275   | 187 | 314            | 208       | 84   | 20  | 298        | 228        | 93                 | 174 | 56  | 235 | 169  | 159 | 182 | 128 |
| Less than 3 yrs | 3%         | 3%     | 2%         | 7%    | 2%    |     | 2%             | 2%        | 4%   | 20% | 3%         | 4%         | 2%                 | 2%  | 7%  | 3%  | 3%   | 2%  | 3%  | 3%  |
| 3-5 yrs         | 3%         | 4%     | 1%         | 7%    | 1%    | 1%  | 2%             | 1%        | 6%   | 5%  | 3%         | 2%         | 2%                 | 3%  | 4%  | 1%  | 4%   | 1%  | 2%  | 5%  |
| 6-10 yrs        | 11%        | 13%    | 9%         | 18%   | 10%   | 5%  | 9%             | 10%       | 21%  | 15% | 10%        | 11%        | 10%                | 13% | 9%  | 9%  | 15%  | 9%  | 9%  | 9%  |
| 11-20 yrs       | 23%        | 26%    | 20%        | 30%   | 26%   | 13% | 25%            | 19%       | 29%  | 15% | 22%        | 29%        | 18%                | 23% | 14% | 23% | 25%  | 21% | 24% | 23% |
| 20+ yrs         | 61%        | 54%    | 67%        | 38%   | 60%   | 80% | 62%            | 68%       | 40%  | 45% | 61%        | 54%        | 68%                | 59% | 66% | 64% | 54%  | 67% | 63% | 60% |

2014 CMPD Community Survey

**Q73. How many years have you lived at your current address?**  
(Refusals dropped from base.)

|                        | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                        |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS            | 638        | 304    | 334        | 167   | 274   | 187 | 314            | 208       | 84   | 20  | 298        | 228        | 93                 | 175 | 56  | 234 | 169  | 159 | 181 | 129 |
| Less than 6 mo         | 1%         | 1%     | 1%         | 2%    | 1%    |     | 1%             | 0%        | 2%   |     | 2%         | 0%         |                    | 1%  | 4%  | 1%  | 1%   | 1%  | 1%  | 2%  |
| 6 mo to less than 1 yr | 2%         | 2%     | 2%         | 6%    | 0%    | 1%  | 2%             | 1%        | 2%   | 10% | 2%         | 3%         |                    | 3%  |     | 3%  | 2%   | 1%  | 3%  | 2%  |
| 1 to less than 3 yrs   | 8%         | 8%     | 8%         | 18%   | 5%    | 3%  | 5%             | 10%       | 8%   | 15% | 10%        | 7%         | 8%                 | 7%  | 16% | 8%  | 10%  | 6%  | 8%  | 6%  |
| 3 to less than 5 yrs   | 8%         | 12%    | 5%         | 18%   | 6%    | 4%  | 6%             | 9%        | 13%  | 15% | 12%        | 7%         | 8%                 | 13% | 7%  | 5%  | 12%  | 7%  | 4%  | 12% |
| 5 to less than 10 yrs  | 19%        | 20%    | 19%        | 19%   | 23%   | 14% | 16%            | 21%       | 27%  | 20% | 18%        | 22%        | 20%                | 15% | 13% | 21% | 18%  | 21% | 19% | 19% |
| 10 years or more       | 62%        | 58%    | 66%        | 37%   | 65%   | 78% | 69%            | 59%       | 46%  | 40% | 57%        | 61%        | 65%                | 61% | 61% | 62% | 58%  | 64% | 66% | 58% |

**Q74. What is your race or ethnicity?**  
(Refusals dropped from base.)

|                                  | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|----------------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                                  |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                      | 634        | 299    | 335        | 168   | 270   | 185 | 318            | 209       | 87   | 20  | 295        | 225        | 91                 | 177 | 56  | 233 | 170  | 158 | 178 | 128 |
| Hispanic/Latino                  | 14%        | 20%    | 8%         | 17%   | 15%   | 9%  |                |           | 100% |     | 16%        | 10%        | 30%                | 11% | 9%  | 12% | 16%  | 22% | 9%  | 7%  |
| White or Caucasian               | 50%        | 53%    | 47%        | 42%   | 57%   | 46% | 100%           |           |      |     | 40%        | 65%        | 36%                | 38% | 45% | 59% | 39%  | 42% | 74% | 41% |
| Black or African American        | 33%        | 24%    | 41%        | 35%   | 26%   | 42% |                | 100%      |      |     | 42%        | 19%        | 30%                | 49% | 41% | 27% | 40%  | 34% | 13% | 49% |
| American Indian or Alaska Native | 0%         | 0%     |            |       | 0%    |     |                |           |      | 5%  | 0%         |            |                    |     |     |     |  |     |     | 1%  |
| Asian or Pacific Islander        | 1%         | 2%     | 1%         | 3%    | 1%    | 1%  |                |           |      | 45% | 0%         | 3%         | 2%                 |     | 4%  | 1%  | 1%   | 1%  | 2%  | 2%  |
| Multi-racial                     | 2%         | 1%     | 2%         | 3%    | 1%    | 2%  |                |           |      | 50% | 1%         | 3%         | 2%                 | 2%  | 2%  | 1%  | 4%   | 1%  | 1%  | 1%  |

2014 CMPD Community Survey

**Q75. Which of the following best describes your age?  
(Refusals dropped from base.)**

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 637        | 305    | 332        | 170   | 278   | 189 | 310            | 206       | 87   | 20  | 296        | 225        | 93                 | 176 | 55  | 233 | 171  | 159 | 179 | 128 |
| 18 to 24    | 5%         | 6%     | 5%         | 19%   |       |     | 4%             | 6%        | 8%   | 5%  | 6%         | 4%         | 4%                 | 8%  | 4%  | 5%  | 8%   | 4%  | 4%  | 4%  |
| 25 to 34    | 22%        | 26%    | 18%        | 81%   |       |     | 18%            | 23%       | 25%  | 45% | 22%        | 25%        | 19%                | 25% | 25% | 21% | 26%  | 23% | 16% | 22% |
| 35 to 44    | 14%        | 16%    | 11%        |       | 32%   |     | 18%            | 5%        | 18%  | 15% | 13%        | 18%        | 14%                | 11% | 18% | 12% | 11%  | 11% | 20% | 12% |
| 45 to 54    | 30%        | 28%    | 32%        |       | 68%   |     | 31%            | 28%       | 29%  | 15% | 25%        | 34%        | 27%                | 25% | 20% | 34% | 24%  | 29% | 37% | 29% |
| 55 to 64    | 22%        | 17%    | 27%        |       |       | 75% | 28%            | 20%       | 11%  | 15% | 22%        | 17%        | 26%                | 18% | 20% | 25% | 20%  | 27% | 20% | 23% |
| 65 +        | 7%         | 7%     | 8%         |       |       | 25% | 18%            | 8%        | 5%   | 12% | 1%         |            | 10%                | 13% | 13% | 3%  | 12%  | 6%  | 2%  | 11% |

**Q76. What was the last grade of school you completed?  
(Refusals dropped from base.)**

|                              | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|------------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                              |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS                  | 638        | 306    | 332        | 168   | 275   | 187 | 315            | 207       | 85   | 20  | 298        | 228        | 93                 | 175 | 56  | 234 | 172  | 159 | 181 | 126 |
| < High school grad.          | 6%         | 8%     | 5%         | 9%    | 4%    | 9%  | 3%             | 10%       | 12%  |     | 12%        | 0%         | 5%                 | 7%  | 7%  | 5%  | 5%   | 7%  | 3%  | 13% |
| High school grad.            | 25%        | 20%    | 29%        | 20%   | 22%   | 33% | 21%            | 32%       | 24%  | 15% | 30%        | 10%        | 26%                | 29% | 30% | 21% | 26%  | 27% | 17% | 31% |
| Some college/vocational      | 28%        | 28%    | 28%        | 29%   | 31%   | 26% | 25%            | 30%       | 41%  | 10% | 33%        | 25%        | 31%                | 33% | 20% | 29% | 34%  | 37% | 18% | 25% |
| College grad. 4-year college | 30%        | 31%    | 30%        | 29%   | 33%   | 28% | 37%            | 23%       | 19%  | 45% | 20%        | 45%        | 29%                | 22% | 27% | 34% | 27%  | 24% | 44% | 24% |
| Graduate school              | 10%        | 11%    | 9%         | 14%   | 11%   | 5%  | 14%            | 5%        | 5%   | 30% | 5%         | 20%        | 9%                 | 8%  | 16% | 10% | 9%   | 5%  | 18% | 7%  |

2014 CMPD Community Survey

**Q77. What is your current employment status?**  
(Refusals dropped from base.)

|                       | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-----------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                       |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS           | 622        | 297    | 325        | 167   | 262   | 187 | 304            | 203       | 85   | 19  | 290        | 222        | 89                 | 171 | 54  | 228 | 167  | 154 | 176 | 125 |
| Employed full time    | 53%        | 63%    | 44%        | 74%   | 60%   | 25% | 58%            | 44%       | 55%  | 68% | 42%        | 77%        | 49%                | 50% | 48% | 55% | 53%  | 49% | 56% | 54% |
| Retired               | 19%        | 16%    | 22%        |       | 6%    | 51% | 14%            | 28%       | 16%  | 5%  | 23%        | 8%         | 20%                | 22% | 24% | 17% | 23%  | 16% | 16% | 21% |
| Employed part<br>time | 12%        | 10%    | 14%        | 13%   | 16%   | 7%  | 13%            | 8%        | 15%  | 5%  | 16%        | 7%         | 12%                | 11% | 15% | 12% | 9%   | 15% | 13% | 11% |
| Not employed          | 6%         | 4%     | 8%         | 6%    | 8%    | 4%  | 7%             | 5%        | 7%   | 5%  | 7%         | 1%         | 7%                 | 6%  | 9%  | 6%  | 7%   | 7%  | 7%  | 3%  |
| Disabled              | 6%         | 5%     | 7%         | 2%    | 7%    | 9%  | 4%             | 10%       | 2%   | 5%  | 9%         | 1%         | 7%                 | 9%  | 4%  | 5%  | 4%   | 8%  | 3%  | 11% |
| Homemaker             | 3%         |        | 5%         | 2%    | 2%    | 4%  | 3%             | 2%        | 2%   | 11% | 1%         | 5%         | 2%                 | 1%  |     | 4%  | 2%   | 3%  | 4%  |     |
| Student               | 1%         | 2%     | 1%         | 3%    | 1%    |     | 1%             | 2%        | 1%   |     | 2%         | 1%         | 2%                 | 2%  |     | 1%  | 2%   | 1%  | 1%  |     |

**Q78. What is your marital status?**  
(Refusals dropped from base.)

|                          | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|--------------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                          |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS              | 631        | 302    | 329        | 165   | 272   | 186 | 310            | 207       | 83   | 20  | 296        | 227        | 91                 | 174 | 55  | 232 | 168  | 159 | 179 | 125 |
| Married                  | 55%        | 61%    | 49%        | 51%   | 61%   | 50% | 65%            | 38%       | 53%  | 70% | 35%        | 84%        | 52%                | 52% | 44% | 56% | 53%  | 51% | 60% | 54% |
| Single                   | 19%        | 20%    | 18%        | 32%   | 16%   | 11% | 15%            | 25%       | 19%  | 10% | 24%        | 11%        | 21%                | 18% | 29% | 20% | 18%  | 19% | 18% | 19% |
| Separated or<br>divorced | 13%        | 10%    | 17%        | 7%    | 13%   | 20% | 10%            | 18%       | 14%  | 10% | 18%        | 4%         | 18%                | 12% | 15% | 14% | 12%  | 19% | 11% | 12% |
| Widowed                  | 12%        | 9%     | 15%        | 5%    | 10%   | 18% | 9%             | 17%       | 11%  | 5%  | 20%        | 2%         | 8%                 | 16% | 13% | 9%  | 15%  | 9%  | 10% | 13% |
| Living with a<br>partner | 1%         | 1%     | 2%         | 4%    |       | 1%  | 1%             | 1%        | 2%   | 5%  | 3%         |            | 2%                 | 2%  |     | 1%  | 2%   | 1%  | 1%  | 2%  |

**Q79. Do you have any children age 18 or younger currently living at your home?**  
(Refusals dropped from base.)

|             | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|             |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS | 642        | 306    | 336        | 169   | 276   | 188 | 315            | 209       | 86   | 20  | 299        | 228        | 94                 | 178 | 56  | 234 | 174  | 159 | 181 | 128 |
| Yes         | 25%        | 26%    | 24%        | 40%   | 31%   | 5%  | 25%            | 22%       | 31%  | 45% | 17%        | 40%        | 19%                | 25% | 13% | 28% | 26%  | 23% | 28% | 23% |
| No          | 75%        | 74%    | 76%        | 60%   | 69%   | 95% | 75%            | 78%       | 69%  | 55% | 83%        | 60%        | 81%                | 75% | 88% | 72% | 74%  | 77% | 72% | 77% |

2014 CMPD Community Survey

**Q80. What type of dwelling do you live in?  
(Refusals dropped from base.)**

|                     | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|---------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                     |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS         | 639        | 305    | 334        | 166   | 276   | 188 | 316            | 207       | 84   | 20  | 298        | 228        | 92                 | 174 | 56  | 237 | 169  | 160 | 183 | 127 |
| Single family home  | 79%        | 79%    | 80%        | 74%   | 82%   | 81% | 84%            | 76%       | 74%  | 75% | 69%        | 90%        | 82%                | 83% | 54% | 81% | 81%  | 84% | 75% | 77% |
| Apartment           | 12%        | 12%    | 13%        | 21%   | 10%   | 9%  | 7%             | 18%       | 17%  | 20% | 20%        | 4%         | 11%                | 10% | 27% | 12% | 11%  | 10% | 14% | 16% |
| Town home/<br>condo | 7%         | 8%     | 6%         | 4%    | 8%    | 9%  | 8%             | 5%        | 7%   | 5%  | 8%         | 5%         | 8%                 | 5%  | 16% | 6%  | 7%   | 4%  | 10% | 6%  |
| Mobile home         | 1%         | 1%     | 0%         | 1%    | 0%    | 1%  | 1%             | 0%        | 1%   |     | 1%         | 0%         |                    | 2%  |     | 0%  | 1%   | 1%  |     | 1%  |
| Retirement home     | 0%         | 0%     | 1%         |       | 1%    | 1%  | 0%             | 0%        | 1%   |     | 1%         |            |                    |     | 4%  | 0%  |  | 1%  | 1%  | 1%  |

**Q81. What is your total household income before taxes?  
(Refusals dropped from base.)**

|                   | To-<br>tal | Gender |            | Age   |       |     | Race/Ethnicity |           |      |     | Income     |            | CMPD Service Areas |     |     |     | Area of Residence in Charlotte-<br>Mecklenburg |     |     |     |
|-------------------|------------|--------|------------|-------|-------|-----|----------------|-----------|------|-----|------------|------------|--------------------|-----|-----|-----|--|-----|-----|-----|
|                   |            | Male   | Fe<br>male | 18-34 | 35-54 | 55+ | Wh             | Afr<br>Am | Hisp | Oth | <<br>\$60k | \$60k<br>+ | NE                 | NW  | SW  | SE  | N  | E   | S   | W   |
| RESPONDENTS       | 527        | 264    | 263        | 150   | 230   | 141 | 264            | 167       | 70   | 19  | 299        | 228        | 78                 | 150 | 48  | 182 | 147  | 124 | 144 | 112 |
| Less than \$20K   | 15%        | 13%    | 18%        | 14%   | 12%   | 23% | 10%            | 26%       | 14%  | 11% | 27%        |            | 15%                | 21% | 19% | 12% | 14%  | 14% | 11% | 24% |
| \$20K to < \$40K  | 22%        | 19%    | 25%        | 23%   | 18%   | 28% | 19%            | 25%       | 34%  | 11% | 39%        |            | 24%                | 26% | 33% | 18% | 27%  | 22% | 16% | 25% |
| \$40K to < \$60K  | 19%        | 17%    | 21%        | 19%   | 18%   | 20% | 16%            | 24%       | 19%  | 11% | 34%        |            | 15%                | 20% | 17% | 23% | 18%  | 26% | 13% | 21% |
| \$60K to < \$80K  | 19%        | 22%    | 15%        | 25%   | 20%   | 11% | 20%            | 16%       | 19%  | 26% |            | 43%        | 27%                | 15% | 13% | 23% | 19%  | 27% | 17% | 12% |
| \$80K to < \$100K | 10%        | 9%     | 11%        | 11%   | 11%   | 9%  | 13%            | 4%        | 7%   | 32% |            | 23%        | 12%                | 9%  | 8%  | 9%  | 12%  | 5%  | 15% | 6%  |
| \$100K or more    | 14%        | 19%    | 10%        | 9%    | 20%   | 10% | 22%            | 6%        | 7%   | 11% |            | 33%        | 6%                 | 9%  | 10% | 16% | 10%  | 7%  | 27% | 12% |